



# Kenyon College 2019-2020 Open Enrollment

# Today's Discussion Topics

- Dental Plan
  - Change carrier to Delta Dental
  - Increase calendar year maximum from \$1,000 to \$1,500
  - Two dental provider networks – Delta Premier and Delta PPO
  - Evidence-based Benefits added
  - No payroll deduction increase
- Medical Plan-UMR
  - Enhanced in-network wellness/preventive care benefits
  - Provider network changing from UHC's Options PPO to UHC's Choice Plus PPO Network
  - Out of network benefits modified slightly
  - Payroll deductions increasing by 5%
- Prescription Plan-Optum RX
  - Change from Express Scripts to OptumRx
  - Adding an out of pocket maximum
- Q&A



Welcome  
Kenyon College  
to  
Delta Dental of Ohio



We do dental. *Better.*

# Your Plan Highlights

GENERAL PROVISIONS	IN-NETWORK Delta Dental PPO Delta Dental Premier	OUT-OF-NETWORK
<ul style="list-style-type: none"> <li>• <b>Diagnostic &amp; Preventive Services</b> (Exams, Cleanings, X-rays, Fluoride, Emergency Palliative Treatment, Brush Biopsy and Sealants)</li> </ul>	100%	100%
<ul style="list-style-type: none"> <li>• <b>Basic Services</b> (Fillings, Bridge &amp; Crown Repair, Periodontic Services, Endodontic Services, Denture and Implant Repair, Extractions, and Oral Surgery)</li> </ul>	90%	90%
<ul style="list-style-type: none"> <li>• <b>Major Services</b> (Crowns, Bridges, Dentures and Implants)</li> </ul>	60%	60%
<ul style="list-style-type: none"> <li>• <b>Orthodontic Services</b> (Age Limit 19)</li> </ul>	50%	50%
<ul style="list-style-type: none"> <li>• <b>Annual Deductible</b> (Waived for Preventive services)</li> <li>• <b>Maximum Annual Benefit (Benefit year)</b></li> <li>• <b>Maximum Lifetime Orthodontic</b></li> </ul>	\$50 per person/\$150 per family \$1,500 per person (Increased from \$1,000) \$1,000 per person	

# Extra benefits when you need them!

Your Delta Dental coverage may include additional routine cleanings or periodontal cleanings for people with certain at-risk conditions.

- Diabetes and gum disease
- Pregnancy and gum disease
- Individuals at risk for infective endocarditis
- Other at-risk conditions



If you have one or more of the conditions listed above, ask your dentist and physician how you can better manage your oral health to prevent infection and improve your condition.

## Network Highlights

- You have access to both of Delta Dental's two networks, which equals better access
  - Delta Dental PPO<sup>SM</sup> - deepest discounts
  - Delta Dental Premier<sup>®</sup>
- Participating dentists do not balance bill
- Warranty on their work.
- Our dentists submit claims for you, so there's no paperwork for you to file. You don't even need an ID card!
- Payment is sent directly to participating dentists



# Network Highlights

- Save money by using a Network Provider.
- PPO Network – largest discounts.
- Premier Network – larger network.
- Knox County Providers – PPO 27/32 Premier 30/32 (March 2019)

CROWN	DELTA DENTAL NETWORK		Out-Of-Network Dentist
	PPO Dentist	Premier Dentist	
Submitted fee	\$1,100	\$1,100	\$1,100
Maximum allowed fee	\$754	\$989	\$799
Coverage level	80%	80%	80%
Amount Delta Dental pays	\$603.20	\$791.20	\$639.20
AMOUNT YOU PAY	\$150.80	\$197.80	\$460.80

For out of network services, the patient will be charged their coinsurance amount plus the balance bill amount over the allowed fee.

# It's easy to find Participating Dentists

- Visit the delta Dental website
  - [www.deltadentaloh.com](http://www.deltadentaloh.com)
- Consumer Toolkit
- Delta Dental Mobile App
- Customer Service
  - (800) 524-0149

# How to Find a Participating Dentist

## » Step 1

Visit [www.deltadentaloh.com](http://www.deltadentaloh.com).  
Click one of the links to  
**Find a Dentist.**

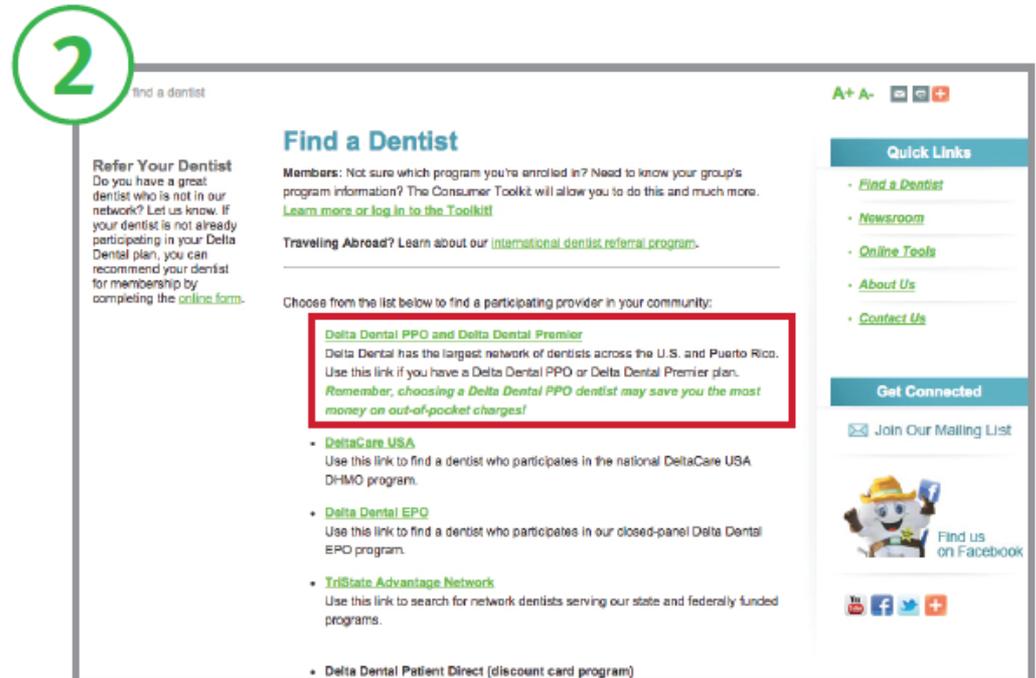
You may also go directly to  
[www.deltadentaloh.com/findadentist](http://www.deltadentaloh.com/findadentist)



# How to Find a Participating Dentist

## » Step 2

Select **Delta Dental PPO** and **Delta Dental Premier**.



2 find a dentist

### Find a Dentist

**Refer Your Dentist**  
Do you have a great dentist who is not in our network? Let us know. If your dentist is not already participating in your Delta Dental plan, you can recommend your dentist for membership by completing the [online form](#).

**Members:** Not sure which program you're enrolled in? Need to know your group's program information? The Consumer Toolkit will allow you to do this and much more. [Learn more or log in to the Toolkit!](#)

**Traveling Abroad?** Learn about our [international dentist referral program](#).

Choose from the list below to find a participating provider in your community:

- Delta Dental PPO and Delta Dental Premier**  
Delta Dental has the largest network of dentists across the U.S. and Puerto Rico. Use this link if you have a Delta Dental PPO or Delta Dental Premier plan. *Remember, choosing a Delta Dental PPO dentist may save you the most money on out-of-pocket charges!*
- DeltaCare USA**  
Use this link to find a dentist who participates in the national DeltaCare USA DHMO program.
- Delta Dental EPO**  
Use this link to find a dentist who participates in our closed-panel Delta Dental EPO program.
- TriState Advantage Network**  
Use this link to search for network dentists serving our state and federally funded programs.
- Delta Dental Patient Direct (discount card program)**

**Quick Links**

- [Find a Dentist](#)
- [Newsroom](#)
- [Online Tools](#)
- [About Us](#)
- [Contact Us](#)

**Get Connected**

[Join Our Mailing List](#)

 Find us on Facebook



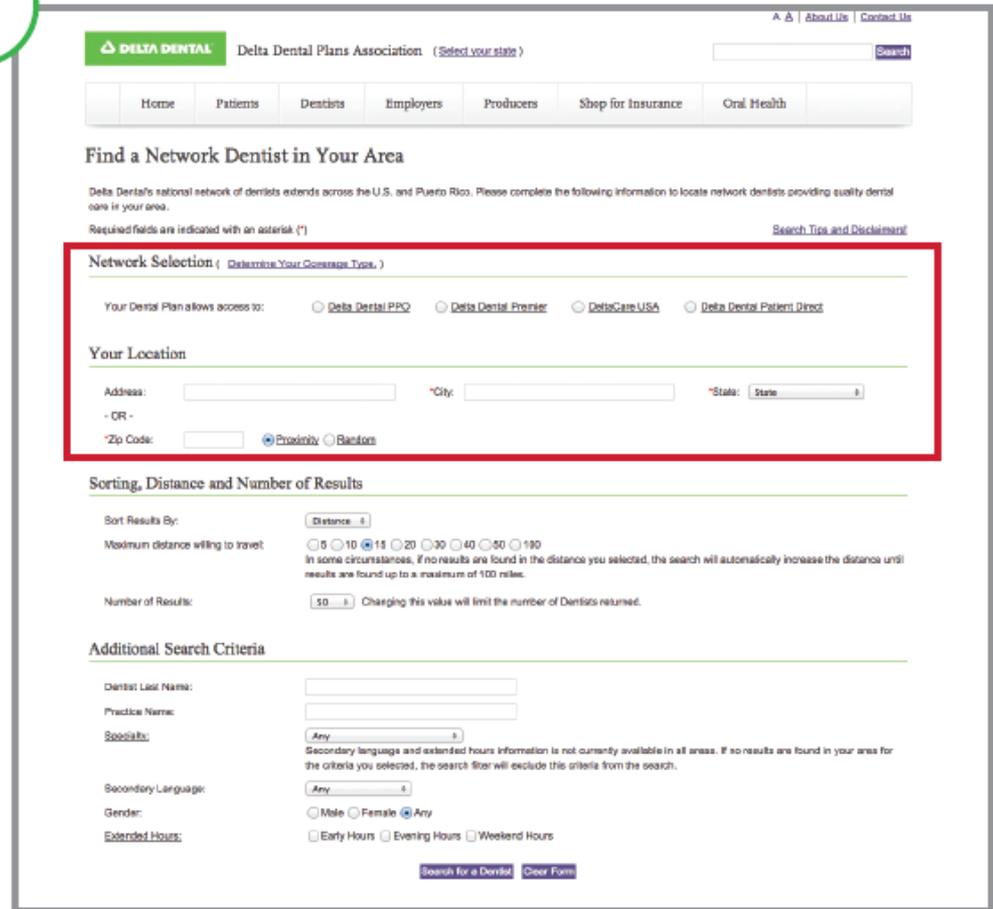
# How to Find a Participating Dentist

3

## » Step 3

Select either **Delta Dental PPO** or **Delta Dental Premier** (your plan allows you access to both networks). You can save the most money and maximize your dental benefits by choosing a Delta Dental PPO dentist. Next, enter your address or your ZIP code.

*Optional:* You can filter your search results by distance, number of results, dental specialty, languages spoken and gender. You can also search for a specific dentist by name.



DELTA DENTAL Delta Dental Plans Association (Select your state) Search

Home Patients Dentists Employers Producers Shop for Insurance Oral Health

### Find a Network Dentist in Your Area

Delta Dental's national network of dentists extends across the U.S. and Puerto Rico. Please complete the following information to locate network dentists providing quality dental care in your area.

Required fields are indicated with an asterisk (\*) [Search Tips and Disclaimer](#)

**Network Selection** ( [Determine Your Coverage Type](#) )

Your Dental Plan allows access to:  Delta Dental PPO  Delta Dental Premier  DeltaCare USA  Delta Dental Patient Direct

**Your Location**

Address:  \*City:  \*State:

- OR -

\*Zip Code:   Proximity  Random

**Sorting, Distance and Number of Results**

Sort Results By:

Maximum distance willing to travel:  0  10  15  20  30  40  50  100  
In some circumstances, if no results are found in the distance you selected, the search will automatically increase the distance until results are found up to a maximum of 100 miles.

Number of Results:  Changing this value will limit the number of Dentists returned.

**Additional Search Criteria**

Dentist Last Name:

Practice Name:

Specialty:

Secondary language and extended hours information is not currently available in all areas. If no results are found in your area for the criteria you selected, the search filter will exclude this criteria from the search.

Secondary Language:

Gender:  Male  Female  Any

Extended Hours:  Early Hours  Evening Hours  Weekend Hours

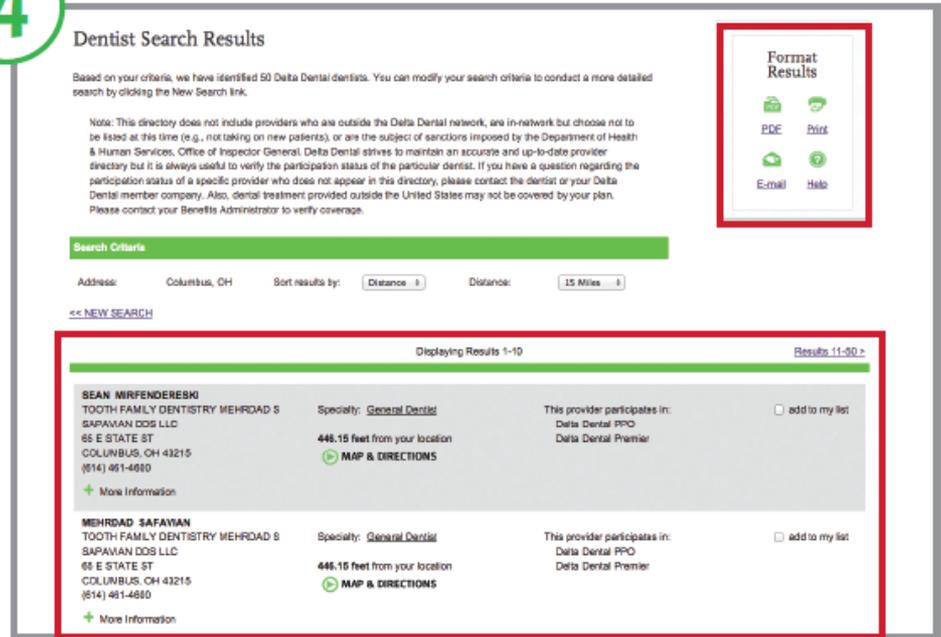
[Search for a Dentist](#) [Clear Form](#)

# How to Find a Participating Dentist

4

» **Step 4**

Your results will be displayed. In addition to viewing your search results online, you can print or email your results or view your results as a PDF.



**Dentist Search Results**

Based on your criteria, we have identified 50 Delta Dental dentists. You can modify your search criteria to conduct a more detailed search by clicking the New Search link.

Note: This directory does not include providers who are outside the Delta Dental network, are in-network but choose not to be listed at this time (e.g., not taking on new patients), or are the subject of sanctions imposed by the Department of Health & Human Services, Office of Inspector General. Delta Dental strives to maintain an accurate and up-to-date provider directory but it is always useful to verify the participation status of the particular dentist. If you have a question regarding the participation status of a specific provider who does not appear in this directory, please contact the dentist or your Delta Dental member company. Also, dental treatment provided outside the United States may not be covered by your plan. Please contact your Benefits Administrator to verify coverage.

**Format Results**

- PDF
- Print
- E-mail
- Help

**Search Criteria**

Address: Columbus, OH    Sort results by: Distance    Distance: 15 Miles

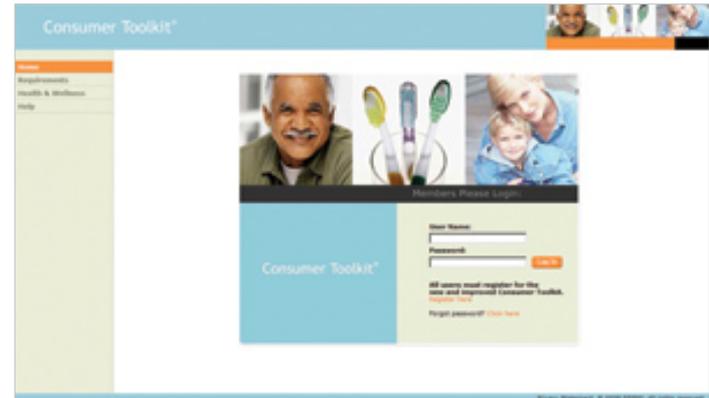
<< NEW SEARCH

Displaying Results 1-10    Results 11-50 >

<b>SEAN MIRFENDERESKI</b> TOOTH FAMILY DENTISTRY MEHRDAD S SAPAWAN DDS LLC 66 E STATE ST COLUMBUS, OH 43215 (614) 461-4660 + More Information	Specialty: <u>General Dentist</u> 446.15 feet from your location MAP & DIRECTIONS	This provider participates in: Delta Dental PPO Delta Dental Premier <input type="checkbox"/> add to my list
<b>MEHRDAD SAFAVIAN</b> TOOTH FAMILY DENTISTRY MEHRDAD S SAPAWAN DDS LLC 66 E STATE ST COLUMBUS, OH 43215 (614) 461-4660 + More Information	Specialty: <u>General Dentist</u> 446.15 feet from your location MAP & DIRECTIONS	This provider participates in: Delta Dental PPO Delta Dental Premier <input type="checkbox"/> add to my list

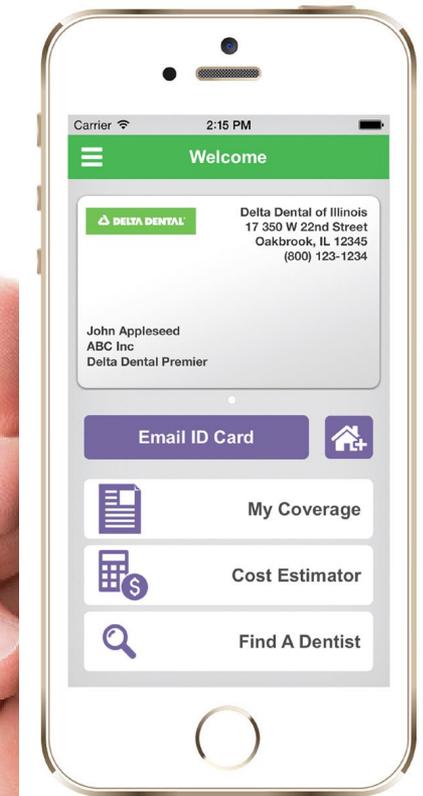
# Online Consumer Toolkit®

- Verify eligibility status
- Obtain alternate ID
- Confirm address
- Benefit overview
- View/print EOBs
- Print ID cards, if you choose
- Plan maximums used-to-date
- Valuable oral health information



# Mobile Smartphone App

- Verify eligibility and benefits
- Find a dentist
- View ID card
- Cost Estimator



# Hassle-free Customer Service

## 800-524-0149

- Experienced, well-trained customer service reps
- Easy access to answers
  - Nationwide toll-free number staffed 8:30 a.m. to 8:00 p.m. ET
  - Automated system available 24/7 - answers more than half of all inquiries
- More than 99% of inquiries are resolved on the first call



# 2019 benefit plans



A UnitedHealthcare Company



## Kenyon College



A UnitedHealthcare Company

# Sign up for your 2019 benefits

May 1st – June 15th

## Today you'll learn more about:

- Medical plan options
  - Premium Plan
  - Basic Plan
- How to Enroll
- ID Card
- UMR.com





A UnitedHealthcare Company

# What's new for 2019

- Preventive Care Coverage
- Out of Network Deductible Increase
- New Pharmacy Benefit Manager, Optum Rx

# Premium Plan



	In-network	Out-of-network
<b>Annual deductible</b>	\$250 individual / \$500 family	<b>\$500 individual / \$1,000 family</b>
<b>Benefit percentage (coinsurance)</b>	Plan pays 80%	Plan pays 60%
<b>Out-of-pocket maximum- Medical</b>	\$1,250 individual / \$2,500 family	\$2,250 individual / \$4,500 family
<b>Preventive care</b>	<b>Claims paid at 100%</b>	\$15 copay and 40%
<b>Office visit</b>	\$15 copay	Deductible & 40%
<b>Emergency room</b>	Deductible & 20%	Deductible & 20% True ER Deductible & 40% Non-True ER
<b>Urgent care</b>	Deductible & 20%	Deductible & 40%
<b>Inpatient hospitalization</b>	Deductible & 20%	Deductible & 40%
<b>Outpatient surgery</b>	Deductible & 20%	Deductible & 40%
<b>Prescription drugs</b> Generic/Preferred brand/Non-preferred	Retail: 10%, \$10 min/\$150 max 20% \$25 min/\$250 max 30%, \$50 min/\$250 max Mail: \$20/\$50/\$100	N/A

# Basic Plan



	In-network	Out-of-network
<b>Annual deductible</b>	\$500 individual / \$1,000 family	<b>\$750 individual / \$1,500 family</b>
<b>Benefit percentage (coinsurance)</b>	Plan pays 70%	Plan pays 50%
<b>Out-of-pocket maximum- Medical</b>	\$3,500 individual / \$7,000 family	\$5,500 individual / \$11,000 family
<b>Preventive care</b>	<b>Claims paid at 100%</b>	\$20 copay and 50%
<b>Office visit</b>	\$20 copay	Deductible & 50%
<b>Emergency room</b>	Deductible & 30%	Deductible & 30% True ER Deductible & 50% Non-True ER
<b>Urgent care</b>	Deductible & 30%	Deductible & 50%
<b>Inpatient hospitalization</b>	Deductible & 30%	Deductible & 50%
<b>Outpatient surgery</b>	Deductible & 30%	Deductible & 50%
<b>Prescription drugs</b> Generic/Preferred brand/Non-preferred	Retail: 10%, \$10 min/\$150 max 20%, \$25 min/\$250 max 30%, \$50 min/\$250 max Mail: \$20/\$50/\$100	N/A



## How to enroll

### During open enrollment, you can:

- Sign up for medical coverage
- Switch from one plan to another (if eligible)
- Add or drop coverage for a spouse
- Choose to contribute tax-free dollars to a flexible spending account (FSA) **\$2700** maximum for health care and \$5,000 maximum



**Remember** to complete and submit all necessary enrollment forms prior to June 15<sup>th</sup>.

# Changing your coverage after a 'life event'



**Loss of other insurance**



**Marriage or divorce**



**Dependent child reaching limiting age**

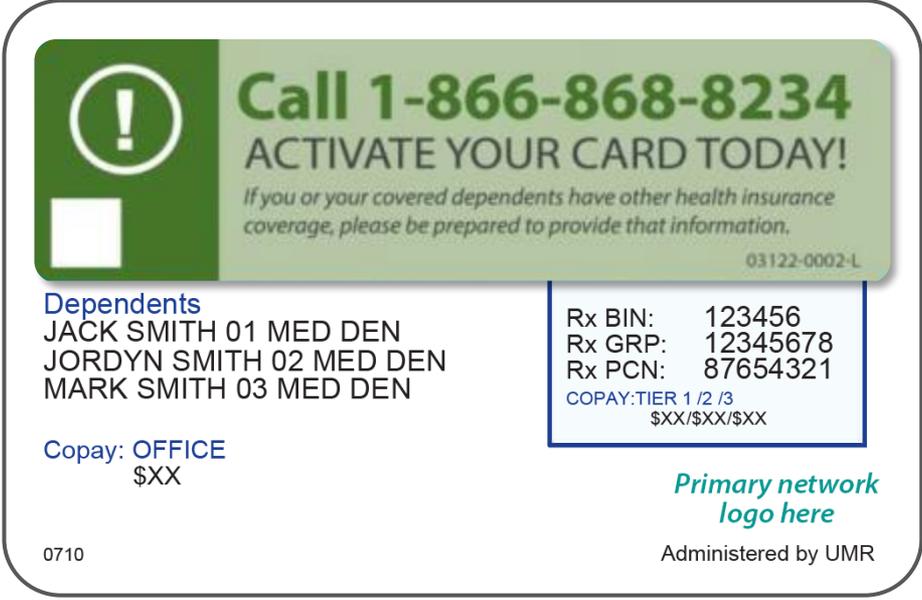


**Adoption or birth of a child**

Contact HR within 31 days to make changes.

# Activate your member ID card

Call the number  
and peel off the  
sticker



**Call 1-866-868-8234**  
**ACTIVATE YOUR CARD TODAY!**  
*If you or your covered dependents have other health insurance coverage, please be prepared to provide that information.*  
03122-0002-L

**Dependents**  
JACK SMITH 01 MED DEN  
JORDYN SMITH 02 MED DEN  
MARK SMITH 03 MED DEN

**Copay: OFFICE**  
\$XX

Rx BIN: 123456  
Rx GRP: 12345678  
Rx PCN: 87654321  
COPAY: TIER 1 / 2 / 3  
\$XX/\$XX/\$XX

*Primary network  
logo here*

0710 Administered by UMR

# Signing up for umr.com

- 1 Visit **umr.com** on your desktop computer or tablet device
- 2 Click **Login/Register** to sign up

## Helpful hints

- Have your UMR member ID card handy
- Spouses and adult children must create their own online account
- You must provide a valid email address
- Select a username and password you can remember



# A digital ID card on umr.com

- View your member ID information on your computer or mobile device
- Have your doctor scan the on-screen bar code for your benefits information
- Print a temporary replacement card
- Fax a copy of your card to your doctor's office



# See your benefits information anytime, anywhere



## With umr.com you can:

- View **My taskbar**, your personalized to-do list
- Check your benefits and see what's covered
- Look up what you owe and how much you've paid
- Find a doctor in your network
- Learn about medical conditions and your treatment options

# myMenu makes it easy



## Quickly find the answers you're looking for

- View **myMenu**, your personalized to-do list
- View benefits and claims
- Order, view, print or fax an ID card
- Find a provider
- Check account balances
- Access your pharmacy benefits
- Visit the health center for tools and information

# Look for provider ratings for quality and cost

UnitedHealth Premium symbols look like this:



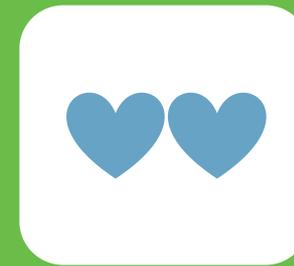
**Premium Care  
Physician**



**Quality Care  
Physician**



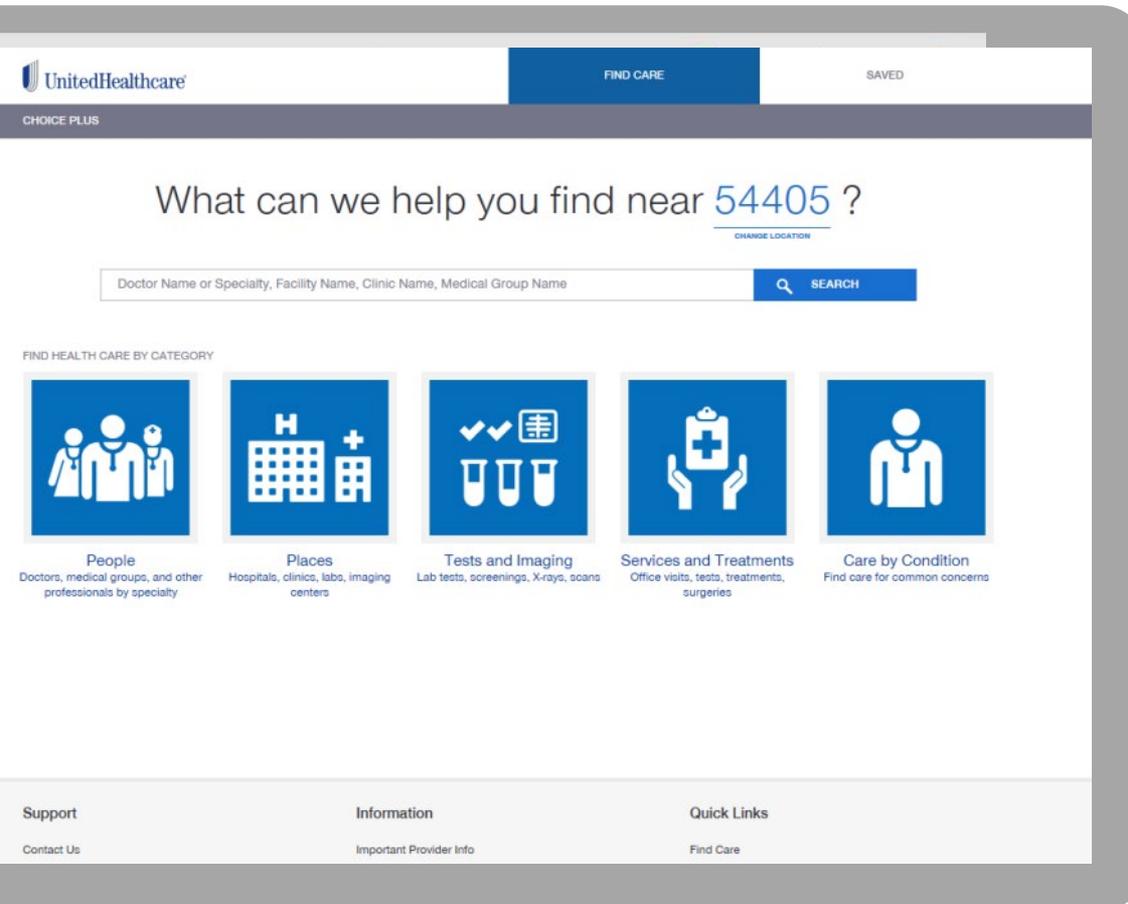
**Quality Not  
Evaluated**



**Does Not  
Meet Quality**

When you receive care from a Premium provider,  
**you may pay less in out-of-pocket costs for your visit.**

# Look up care where you live



The screenshot shows the UnitedHealthcare 'Find Care' interface. At the top left is the UnitedHealthcare logo and 'CHOICE PLUS' text. A blue 'FIND CARE' button and a 'SAVED' button are at the top right. The main heading asks 'What can we help you find near 54405?' with a 'CHANGE LOCATION' link below the zip code. A search bar contains the placeholder text 'Doctor Name or Specialty, Facility Name, Clinic Name, Medical Group Name' and a 'SEARCH' button. Below the search bar, the section 'FIND HEALTH CARE BY CATEGORY' features five icons with corresponding labels and descriptions: 1. 'People' (Doctors, medical groups, and other professionals by specialty), 2. 'Places' (Hospitals, clinics, labs, imaging centers), 3. 'Tests and Imaging' (Lab tests, screenings, X-rays, scans), 4. 'Services and Treatments' (Office visits, tests, treatments, surgeries), and 5. 'Care by Condition' (Find care for common concerns). The footer contains 'Support' (Contact Us), 'Information' (Important Provider Info), and 'Quick Links' (Find Care).

## Search by category:

- **People:** Doctors and other health care providers
- **Places:** Hospitals, clinics, imaging centers
- **Tests and Imaging:** Lab tests, screenings, scans
- **Services and Treatments:** Office visits, surgeries
- **Care by Condition:** Area of the body, type of illness

## Access to personal health information online

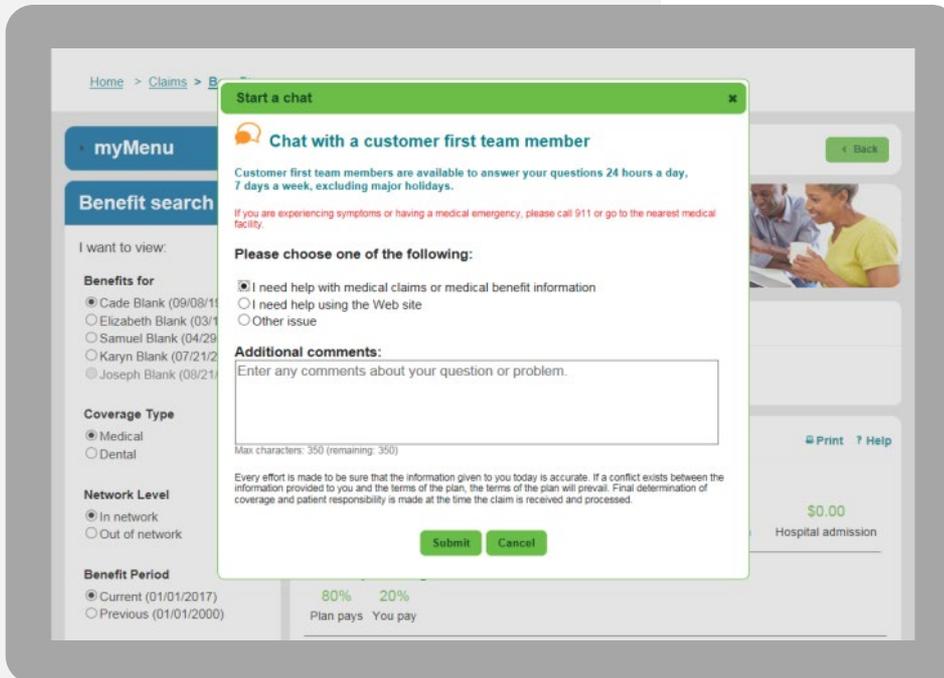
Plan members over age 18 must grant others access to their information. In other words, plan holders cannot see a spouse or adult dependent's claims, benefits, or eligibility information unless that spouse or adult dependent grants access.

### Here's how:

1. A spouse or adult dependent must create their own account on **umr.com**
2. After logging in, select the "Account settings" icon from the top of the page
3. In the "Access privileges" section, make the appropriate security selections



# Chat online with UMR customer service



We've made it easier for you to **get the answers you need – fast**

- Simply log in to **umr.com** and click the **Live Chat** icon in the top navigation bar
- Team members are available 24 hours a day, seven days a week (excluding major holidays)

# Review deductible and out-of-pocket amounts

Home > Claims > Benefits

myMenu Hi Cade Blank Back

**BENEFITS**  
Confused about all the complicated health care terminology?  
View a guide

**Benefit search**

I want to view:

**Benefits for**

- Cade Blank (09/08/1965)
- Elizabeth Blank (03/12/1969)
- Samuel Blank (04/29/2015)
- Karyn Blank (07/21/2002)
- Joseph Blank (09/21/1999)

**Coverage Type**

- Medical
- Dental

**Network Level**

- In network
- Out of network

**Benefit Period**

- Current (01/01/2017)
- Previous (01/01/2000)

**- Benefits search results**

Subscriber: Cade Blank 99934427 | My Favorite Company, 76888888  
You are viewing: In network Medical Benefits as of 01/01/2017 for Cade Blank

**- Benefits** Print Help

**Copays**

Office visit	\$25.00	\$50.00	\$150.00	\$0.00
Specialist				
Urgent care				
Emergency room				
Hospital admission				

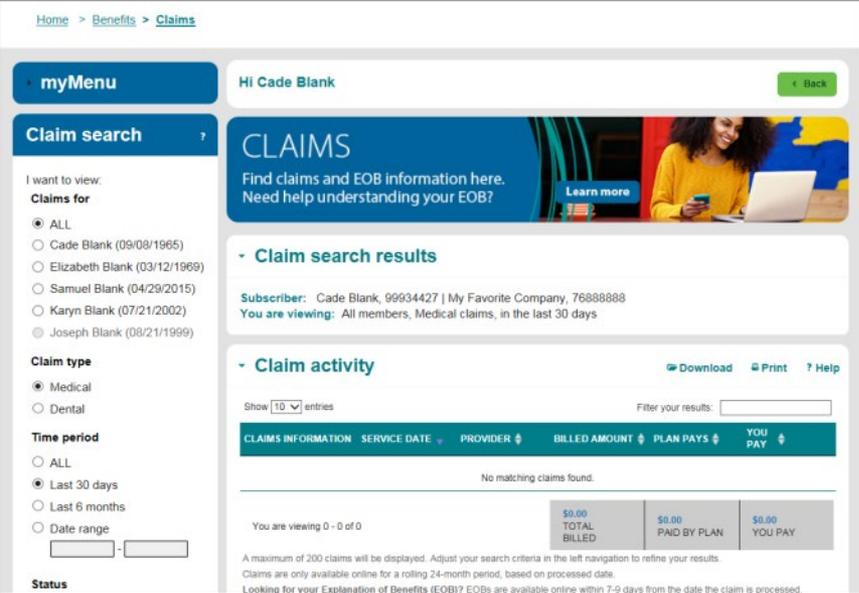
**Benefit percentage**

80%	20%
Plan pays	You pay

## Get your answers fast

- Is there a co-payment for your office visit? If so, how much?
- What's your deductible, and are you close to reaching it?
- How much have you paid toward your out-of-pocket maximum?

# How to check claims status on umr.com



Home > Benefits > Claims

myMenu

Hi Cade Blank [Back](#)

**CLAIMS**  
Find claims and EOB information here. Need help understanding your EOB? [Learn more](#)

**Claim search results**

Subscriber: Cade Blank, 99934427 | My Favorite Company, 76888888  
You are viewing: All members, Medical claims, in the last 30 days

**Claim activity** [Download](#) [Print](#) [Help](#)

Show 10 entries Filter your results:

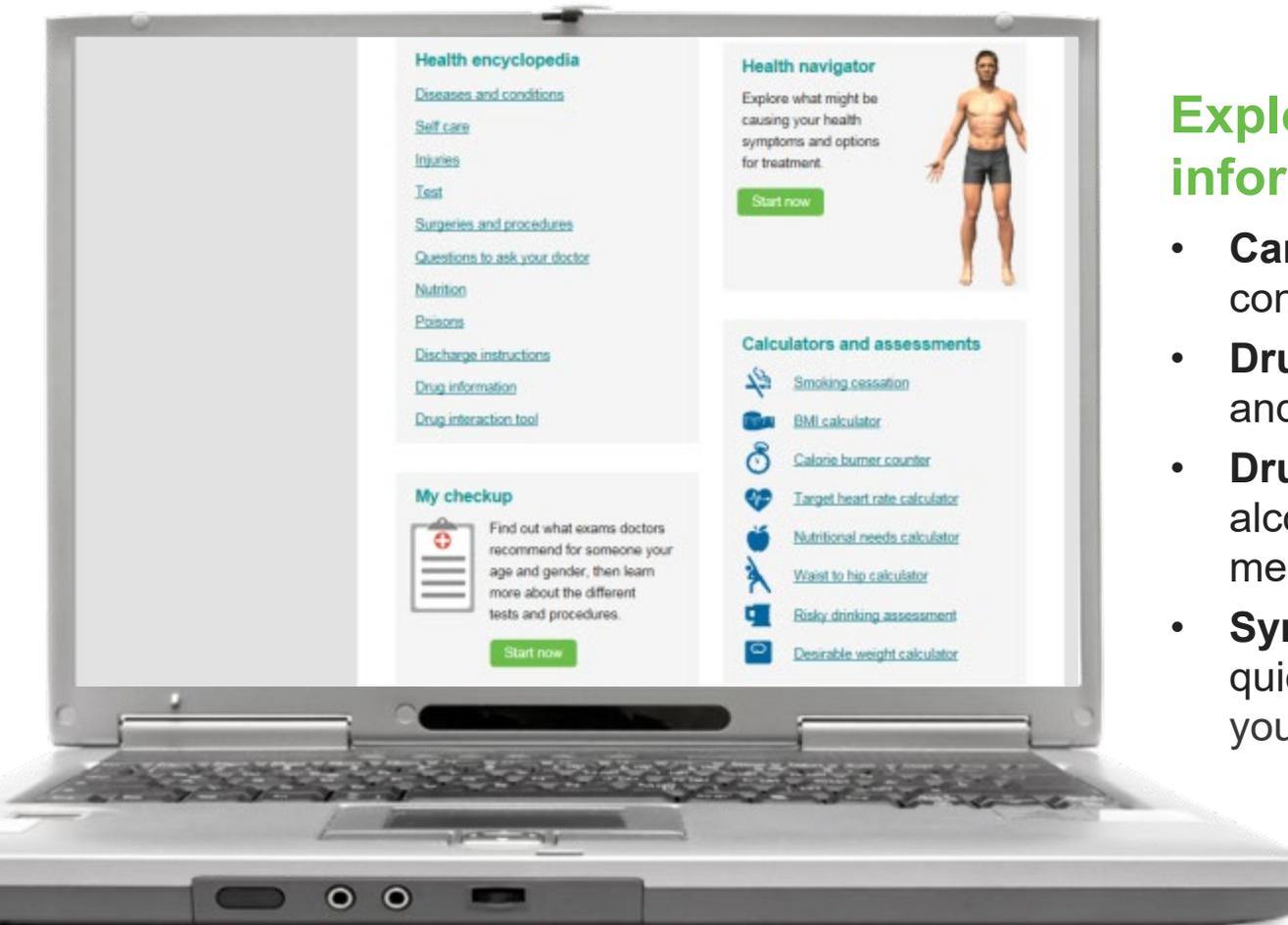
CLAIMS INFORMATION	SERVICE DATE	PROVIDER	BILLED AMOUNT	PLAN PAYS	YOU PAY
No matching claims found.					
You are viewing 0 - 0 of 0			\$0.00 TOTAL BILLED	\$0.00 PAID BY PLAN	\$0.00 YOU PAY

A maximum of 200 claims will be displayed. Adjust your search criteria in the left navigation to refine your results.  
Claims are only available online for a rolling 24-month period, based on processed date.  
Looking for your Explanation of Benefits (EOB)? EOBs are available online within 7-9 days from the date the claim is processed.

## View claims by service date, family member, status and more

- Clearly organized and easy to sort
- Find out what you owe
- Get all the details in one place
- Safe and secure
- No lost paperwork

# Check out the Health Education Library



## Explore a wealth of information:

- **Care guides** on chronic conditions and preventive care
- **DrugNotes** on brand name and generic medications
- **Drug interactions** with food, alcohol and alternative medicines
- **Symptom Navigator** offers a quick way to get the answers you're looking for

Health education  
library



Look for  
this tile on  
**umr.com**

# Prescription Drug Plan

## OptumRx – new carrier

Retail	Premium Plan	Basic Plan
Generics	10% (\$10 minimum/\$150 maximum)	10% (\$10 minimum/\$150 maximum)
Preferred Brands	20% (\$25 minimum/\$150 maximum)	20% (\$25 minimum/\$150 maximum)
Non-Preferred Brands	30% (\$50 minimum/\$250 maximum)	30% (\$50 minimum/\$250 maximum)
Mail Order		
Generics	\$20 copay	\$20 copay
Preferred Brands	\$50 copay	\$50 copay
Non-Preferred Brands	\$100 copay	\$100 copay
Out of Pocket Maximum	\$6,650 / \$13,300	\$4,400 / \$8,800



# Pharmacy benefits

- OptumRx is the new Pharmacy Benefit Manager

## OptumRx offers:

- More than 65,000 pharmacies nationwide
- Customer service center available 24 hours a day, 7 days a week
- Online preferred product listing and pharmacy network listing:
  - Visit **www.umar.com**
  - Click on **Pharmacy** in the myMenu

**Call toll-free:**

**877-559-2955**



# OptumRx Home Delivery

## Delivering lower costs and better results



### Affordability

Mail service pharmacies save an average of 16% on prescription costs compared to retail pharmacies.<sup>1</sup>

### Convenience

Free standard shipping on medications delivered to member mailboxes.

### Better Adherence

OptumRx members are 13.4% more adherent using 90-day Home Delivery compared to 90-day retail<sup>2</sup>

### 99.995% Accuracy<sup>3</sup>

Automated process and several safety checks to ensure member safety.

1. "Mail-Service and Specialty Pharmacies To Save More than \$300 Billion Over 10 Years." Visante Sept 2014; 2. Medication Adherence among Mail-order Pharmacy Users versus Retail Pharmacy Users with 90-day Supply Prescription Fills. Lihua Zhang, MD, PhD, et al. Presented at the Academy of Managed Care Pharmacy 2015 Annual Meeting, San Diego, CA – April 7-10, 2015; 3. Based on OptumRx Home Delivery reporting 2015

# Simplify prescriptions with Hassle-Free Fill™

**This OptumRx home delivery program automatically refills and delivers 3-month supplies of a member's medication.**



When it's time to fill, the member is automatically notified in advance



OptumRx processes and refills the medication



Medication is delivered up to a 90-day supply to member's home, with no charge for standard delivery



**Hassle-Free Fill** helps members stay adherent to their medications, which can improve outcomes and reduce future medical costs.

Note: not all medications are eligible for automatic refill. A member can cancel delivery of medication prior to shipping and can dis-enroll in the program at any time. The Hassle-Free Fill program is not customizable at this time.

# Prior Authorization

## Promoting safe and effective medication use

Some medications must be authorized for coverage because

- They're only approved or effective in treating specific illnesses
- They cost more or they may be prescribed for conditions for which safety and effectiveness have not been well-established

**If left unmanaged without requiring prior authorization, these medications can significantly increase plan costs.**

Example: Actiq®



**COVERED**  
for cancer pain

FDA-approved for treating cancer-related pain in members already taking opioid medication around-the-clock



**NOT COVERED**  
for migraines

Contraindicated in the management of acute or post-operative pain including migraines

### Program Benefits

The Prior Authorization Program creates potential for plans to achieve the following benefits:

- **Increased formulary awareness and positioning** through clinical criteria that promote safe and effective medication use
- **Improved quality of member care** by using evidence-based criteria to promote appropriate use of certain medications
- **Reduced inappropriate use** of these medications which generates cost savings

# Step Therapy

Directing members to safe and cost-effective medications

**Directing members to preferred cost-effective medications as initial steps in treatment.**



Member prescribed Rx



## **STEP 1:**

Try a lower-cost medication first



## **STEP 2:**

Before higher-cost medication covered

### Program Benefits

The Step Therapy Program creates potential for plans to achieve the following benefits:

- **Provide opportunity for member savings** by using clinically preferred and/or more cost-effective medications
- **Reduced** pharmacy costs
- **Improved** formulary management and positioning

# Quantity Limits

## Ensuring clinically appropriate use of medications



### Per Prescription

- Applied to fewer drugs
- Take as needed, such as:
  - Anti-infectives (e.g., eye drops)
  - Bowel preps and titration kits



### Per Duration

- Applied to more drugs
- Taken on a regular basis, such as:
  - High blood pressure
  - High cholesterol
  - Diabetes

### Program Benefits

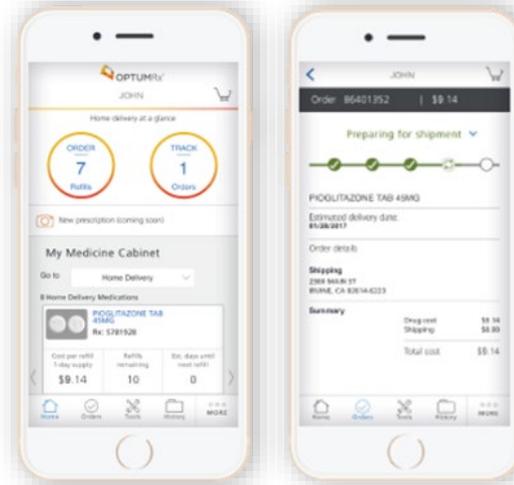
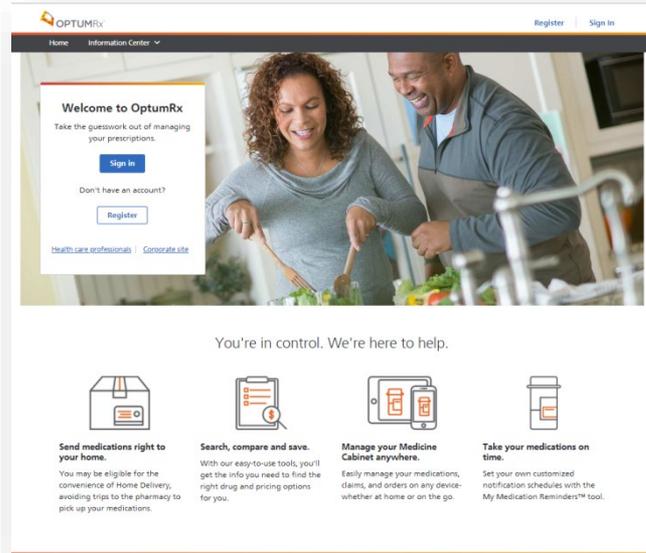
The Quantity Limits Program creates potential for plans to achieve the following benefits:

- **Improved quality of member care** through prevention of excessive dosages
- **Minimized potential misuse** of certain medications
- **Reduced pharmacy plan medication costs** through dose optimization
- **Reduced pharmacy claim submission errors** related to medication quantity by dispensing pharmacies

# OptumRx Digital Member Tools



# Convenient tools to improve member experience



## Key Features



Refill, renew  
or transfer



Adherence Text  
Reminders



Pharmacy  
Locator



Order history  
and claims detail



Family and Caregiver  
Management



# Member Portal



# OptumRx member portal

Convenient, user-friendly tools help simplify and improve the consumer experience

## Today's Portal features:

- Order home delivery refills, renew and transfer prescriptions and track order status
- Refill select specialty pharmacy medications
- Release order holds online
- Price medications and search for lower cost alternatives
- Review pharmacy benefits, prescription drug list coverage, and claim history
- Locate in-network pharmacies
- Medication reminder enrollment
- Manage household and caregiver access
- Digital delivery of prescription Lit-packs
- Improved Hassle Free Fill enrollment

Register or sign in to manage prescriptions

OPTUMRx

Home Information Center

Welcome to OptumRx

Take the guesswork out of managing your prescriptions.

Sign In

Don't have an account?

Register

[Health care professionals](#) | [Corporate site](#)

You're in control. We're here to help.

**Send medications right to your home.**  
You may be eligible for the convenience of Home Delivery, avoiding trips to the pharmacy to pick up your medications.

**Search, compare and save.**  
With our easy-to-use tools, you'll get the info you need to find the right drug and pricing options for you.

**Manage your Medicine Cabinet anywhere.**  
Easily manage your medications, claims, and orders on any device, whether at home or on the go.

**Take your medications on time.**  
Set your own customized notification schedules with the My Medication Reminders™ tool.

Medications and benefits conveniently at your fingertips



# Mobile App

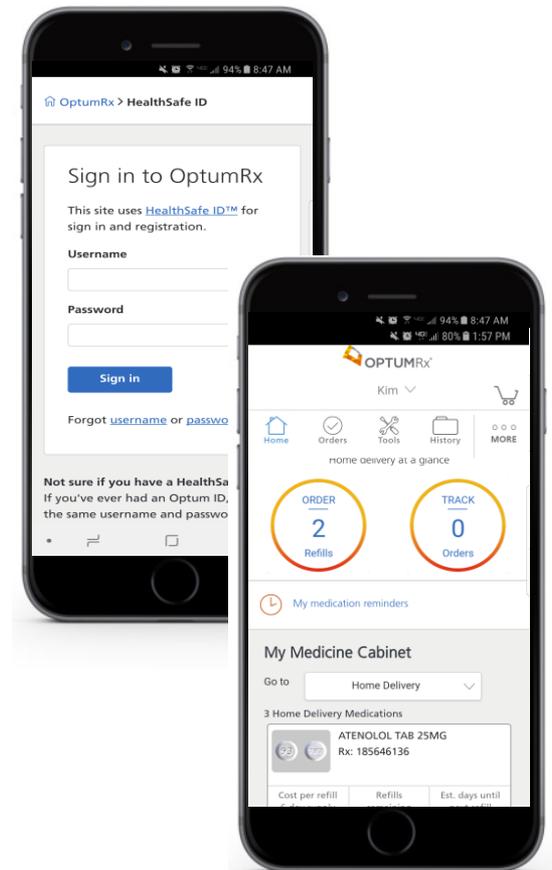


# OptumRx Mobile App

Delivering mobile solutions for members **on the go**

## Today's features and enhancements:

- **Easy Start Rx** – submit a Rx by photo or scan an OptumRx home delivery barcode to expedite Home Delivery refills
- **My Medication Reminders** – two-way push notifications allowing users to note if they took their medications, skipped a dose or would like to be reminder later
- Order home delivery refills, renew and transfer prescriptions, track order status and remove order holds
- Review pharmacy benefits, prescription drug list coverage, and claim history
- Household access
- Price drugs for home delivery or multiple retail locations
- View prior authorizations (PA) history
- Quickly pay your balance online
- Login by Touch ID





# What you need to do...

- Review the information and make decisions
- Open Enrollment decisions must be to Human Resources no later than June 15, 2019.
- The benefits you elect during open enrollment will be effective from July 1, 2019 through June 30, 2020.
- You will not be able to make changes to your elections until the next open enrollment of July 1, 2020 unless you experience a valid Qualifying Event.
- If no changes are requested your current benefits and enrollment will be carried forward.



# Questions?



Should you have further questions, please contact:

- Leah Miller, Assistant Director of Human Resources
- [miller5@Kenyon.edu](mailto:miller5@Kenyon.edu)
- 740-427-5771

**We are here for you!**

