Over the course of a semester, on average, how often do you use the following services?

#	Question	Never	Once or twice a semester	One to three times a month	One to three times a week	More than three times a week	Response	Average Value
1	Moodle	22.37%	3.95%	4.61%	12.50%	56.58%	152	3.77
2	Technology in meeting spaces/classrooms	5.52%	5.52%	8.28%	26.21%	54.48%	145	4.19
3	Support for technology in meeting spaces/classrooms	17.53%	66.23%	13.64%	1.30%	1.30%	154	2.03
8	Online audio/video for academic or work purposes	10.97%	19.35%	29.03%	19.35%	21.29%	155	3.21
9	Library reference/research services	18.71%	44.52%	20.00%	11.61%	5.16%	155	2.40
10	Library research instruction for academic courses	40.91%	51.30%	6.49%	0.65%	0.65%	154	1.69
11	Library liaison	22.22%	64.71%	12.42%	0.65%	-	153	1.92
13	CONSORT (Library Catalog)	6.41%	13.46%	25.64%	28.21%	26.28%	156	3.54
14	Summon (Discovery Search)	47.02%	9.93%	17.22%	15.23%	10.60%	151	2.32
15	Libguides (Subject Guides)	65.79%	19.74%	10.53%	1.97%	1.97%	152	1.55
16	Physical library collections	16.34%	30.07%	33.33%	11.76%	8.50%	153	2.66
17	Library e-book collections	27.27%	29.22%	25.32%	12.99%	5.19%	154	2.40
18	Interlibrary loan	15.38%	50.00%	26.28%	6.41%	1.92%	156	2.29
19	Library databases (e.g. JSTOR, EJC, Ebsco)	9.03%	13.55%	23.23%	27.10%	27.10%	155	3.50
20	Digital image collections (e.g. ARTstor, Digital Kenyon)	54.19%	26.45%	12.90%	2.58%	3.87%	155	1.75
21	Helpline	5.30%	70.86%	21.19%	1.99%	0.66%	151	2.22
27	Digital Kenyon (digital.kenyon.edu)	56.38%	31.54%	8.05%	1.34%	2.68%	149	1.62
28	Data analysis support services	84.21%	11.84%	3.29%	0.66%	-	152	1.20
30	High performance computing	83.12%	6.49%	3.25%	1.30%	5.84%	154	1.40
32	Digital Scholarship/Digital Humanities services	76.51%	17.45%	4.03%	1.34%	0.67%	149	1.32
33	Library circulation services	21.43%	31.82%	31.17%	12.34%	3.25%	154	2.44
34	Physical course reserves	44.16%	41.56%	9.74%	3.90%	0.65%	154	1.75
46	Access to online resources from off-campus	10.00%	10.00%	26.00%	24.00%	30.00%	150	3.54
51	LBIS Web site	1.94%	13.55%	24.52%	30.97%	29.03%	155	3.72
53	Archives/Special Collections	63.64%	27.27%	5.84%	3.25%	-	154	1.49
55	Copyright and Fair Use support	68.42%	28.95%	1.32%	0.66%	0.66%	152	1.36
56	Support for the organization, preservation, and dissemination of your research data	82.35%	11.11%	3.27%	1.31%	1.96%	153	1.29

How important are these services to you?

#	Question	Not important	Somewhat important	Important	Very important	Response	Average Value
1	Moodle	16.67%	6.94%	9.03%	67.36%	144	3.27
2	Moodle support	17.02%	16.31%	27.66%	39.01%	141	2.89
3	Technology in meeting spaces/classrooms	2.72%	6.12%	12.24%	78.91%	147	3.67
4	Support for technology in meeting spaces/classrooms	2.68%	9.40%	26.85%	61.07%	149	3.46
5	The time it takes to resolve your classroom technology problems	1.36%	6.12%	23.81%	68.71%	147	3.60
7	Support for digital audio/video creation	22.97%	31.08%	30.41%	15.54%	148	2.39
11	Online audio/video for academic or work purposes	9.52%	19.05%	28.57%	42.86%	147	3.05
12	Library reference/research services	8.78%	17.57%	37.84%	35.81%	148	3.01
13	Library research instruction for academic courses	15.65%	29.93%	36.73%	17.69%	147	2.56
14	Library liaison	8.22%	27.40%	36.99%	27.40%	146	2.84
16	Library support for your scholarly research	13.51%	22.97%	30.41%	33.11%	148	2.83
17	Technology support for your scholarly research	12.00%	23.33%	32.67%	32.00%	150	2.85
18	Library support for your students' scholarly research	3.45%	15.86%	26.90%	53.79%	145	3.31
19	Technology support for your students' scholarly research	4.23%	14.08%	30.28%	51.41%	142	3.29
20	Support for your specialized computing needs	18.12%	21.01%	28.26%	32.61%	138	2.75
21	CONSORT (Library Catalog)	1.37%	6.16%	22.60%	69.86%	146	3.61
22	Summon (Discovery Search)	31.39%	21.17%	17.52%	29.93%	137	2.46
23	Libguides (Subject Guides)	35.56%	28.89%	25.19%	10.37%	135	2.10
24	Physical library collections	4.08%	11.56%	27.89%	56.46%	147	3.37
25	Library e-book collections	11.97%	12.68%	35.21%	40.14%	142	3.04
26	Interlibrary loan	2.68%	11.41%	15.44%	70.47%	149	3.54
27	Library databases (e.g. JSTOR, EJC, Ebsco)	4.08%	3.40%	17.69%	74.83%	147	3.63
28	Digital image collections (e.g. ARTstor, Digital Kenyon)	23.36%	25.55%	25.55%	25.55%	137	2.53
29	Helpline	0.69%	8.97%	28.28%	62.07%	145	3.52
41	Digital Kenyon (digital.kenyon.edu)	27.48%	33.59%	23.66%	15.27%	131	2.27
42	Data analysis support services	38.76%	31.01%	22.48%	7.75%	129	1.99
44	High performance computing	39.52%	19.35%	20.16%	20.97%	124	2.23
46	Digital Scholarship/Digital Humanities services	24.24%	36.36%	23.48%	15.91%	132	2.31
47	Library circulation services	4.83%	10.34%	37.24%	47.59%	145	3.28
48	Physical course reserves	19.58%	30.07%	25.87%	24.48%	143	2.55
59	Performance of wireless access on campus	1.35%	2.03%	10.14%	86.49%	148	3.82
66	Access to online resources from off-campus	1.35%	3.38%	8.78%	86.49%	148	3.80
71	Support when you have a Banner or MyBanner problem	1.38%	9.66%	32.41%	56.55%	145	3.44
75	LBIS Web site	1.33%	8.00%	33.33%	57.33%	150	3.47
77	Support for your innovative ideas	7.59%	17.93%	36.55%	37.93%	145	3.05
82	Overall LBIS services	-	2.76%	29.66%	67.59%	145	3.65

How dissatisfied or satisfied are you with the following resources and services?

#	Question	Dissatisfied	Somewhat dissatisfied	Somewhat satisfied	Satisfied	Response	Average Value
1	Moodle	4.92%	8.20%	24.59%	62.30%	122	3.44
2	Moodle support	0.86%	7.76%	19.83%	71.55%	116	3.62
3	Technology in meeting spaces/classrooms	0.72%	8.63%	33.81%	56.83%	139	3.47
4	Support for technology in meeting spaces/classrooms	1.47%	8.09%	23.53%	66.91%	136	3.56
5	The time it takes to resolve your classroom technology problems	2.24%	9.70%	23.88%	64.18%	134	3.50
7	Support for digital audio/video creation	1.35%	6.76%	31.08%	60.81%	74	3.51
11	Online audio/video for academic or work purposes	-	9.82%	30.36%	59.82%	112	3.50
12	Library reference/research services	0.81%	4.03%	25.81%	69.35%	124	3.64
13	Library research instruction for academic courses	2.73%	5.45%	24.55%	67.27%	110	3.56
14	Library liaison	0.77%	6.15%	14.62%	78.46%	130	3.71
16	Library support for your scholarly research	1.65%	3.31%	22.31%	72.73%	121	3.66
17	Technology support for your scholarly research	1.64%	4.10%	27.05%	67.21%	122	3.60
18	Library support for your students' scholarly research	0.77%	4.62%	20.77%	73.85%	130	3.68
19	Technology support for your students' scholarly research	1.60%	4.80%	24.80%	68.80%	125	3.61
20	Support for your specialized computing needs	3.09%	5.15%	23.71%	68.04%	97	3.57
21	CONSORT (Library Catalog)	0.73%	2.19%	21.17%	75.91%	137	3.72
22	Summon (Discovery Search)	11.11%	6.67%	26.67%	55.56%	90	3.27
23	Libguides (Subject Guides)	-	4.23%	30.99%	64.79%	71	3.61
24	Physical library collections	2.27%	11.36%	31.82%	54.55%	132	3.39
25	Library e-book collections	3.48%	6.09%	40.87%	49.57%	115	3.37
26	Interlibrary loan	0.76%	1.53%	18.32%	79.39%	131	3.76
27	Library databases (e.g. JSTOR, EJC, Ebsco)	-	3.79%	18.94%	77.27%	132	3.73
28	Digital image collections (e.g. ARTstor, Digital Kenyon)	-	-	31.43%	68.57%	70	3.69
29	Helpline	1.41%	3.52%	20.42%	74.65%	142	3.68
41	Digital Kenyon (digital.kenyon.edu)	1.61%	-	25.81%	72.58%	62	3.69
42	Data analysis support services	-	2.63%	34.21%	63.16%	38	3.61
44	High performance computing	2.22%	4.44%	33.33%	60.00%	45	3.51
46	Digital Scholarship/Digital Humanities services	-	1.89%	30.19%	67.92%	53	3.66
47	Library circulation services	0.76%	0.76%	16.79%	81.68%	131	3.79
48	Physical course reserves	1.00%	-	18.00%	81.00%	100	3.79
59	Performance of wireless access on campus	4.11%	8.90%	32.88%	54.11%	146	3.37
66	Access to online resources from off-campus	2.08%	6.25%	36.81%	54.86%	144	3.44
71	Support when you have a Banner or MyBanner problem	-	3.60%	28.83%	67.57%	111	3.64
75	LBIS Web site	0.70%	7.04%	28.87%	63.38%	142	3.55
77	Support for your innovative ideas	3.19%	6.38%	32.98%	57.45%	94	3.45

How much do the following contribute to the achievement of your teaching goals?

#	Question	Not at all	Slightly	Moderately	Greatly	Response	Average Value
1	Physical and digital library collections	4.90%	9.09%	23.08%	62.94%	143	3.44
2	Library spaces	11.11%	19.26%	44.44%	25.19%	135	2.84
4	Ability to access scholarly materials from wherever you are	1.39%	2.78%	21.53%	74.31%	144	3.69
5	Working with librarians	12.77%	21.28%	35.46%	30.50%	141	2.84
6	Technology used in courses and classrooms	1.40%	2.80%	16.08%	79.72%	143	3.74
8	Working with technology professionals	5.67%	17.02%	38.30%	39.01%	141	3.11

How much do the following contribute to the achievement of your research goals?

#	Question	Not at all	Slightly	Moderately	Greatly	Response	Average Value
1	Physical and digital library collections	3.50%	6.99%	21.68%	67.83%	143	3.54
2	Library spaces	26.28%	33.58%	26.28%	13.87%	137	2.28
4	Ability to access scholarly materials from wherever you are	1.41%	4.23%	11.97%	82.39%	142	3.75
5	Working with librarians	19.86%	25.53%	34.04%	20.57%	141	2.55
6	Technology used in courses and classrooms	24.24%	18.94%	21.97%	34.85%	132	2.67
8	Working with technology professionals	16.18%	18.38%	38.97%	26.47%	136	2.76

How likely is it that you would recommend LBIS's information technology services to a colleague?

#	Answer	Bar	Response	%
1	Not likely at all0		2	1.38%
2	1		0	0.00%
3	2		2	1.38%
4	3		1	0.69%
5	4		2	1.38%
6	5		10	6.90%
7	6		6	4.14%
8	7		26	17.93%
9	8		36	24.83%
10	9		39	26.90%
11	Extremely likely10		21	14.48%
	Total		145	100.00%

How likely is it that you would recommend LBIS's library services to a colleague?

#	Answer	Bar	Response	%
1	Not likely at all0		2	1.38%
2	1		1	0.69%
3	2		1	0.69%
4	3		3	2.07%
5	4		2	1.38%
6	5		14	9.66%
7	6		8	5.52%
8	7		25	17.24%
9	8		31	21.38%
10	9		38	26.21%
11	Extremely likely10		20	13.79%
	Total		145	100.00%

How informed do you feel you are about the following?

#	Question	Not informed	Somewhat informed	Informed	Very informed	Response	Average Value
3	Privacy issues related to technology	12.33%	57.53%	21.92%	8.22%	146	2.26
5	Current issues regarding information security	11.72%	59.31%	20.69%	8.28%	145	2.26
7	Copyright and Fair Use	8.90%	46.58%	38.36%	6.16%	146	2.42
12	Who to contact for your copyright and Fair Use needs	30.14%	46.58%	19.86%	3.42%	146	1.97
13	Who to contact for your library needs	5.48%	28.08%	51.37%	15.07%	146	2.76
14	Scheduled system downtime	1.38%	20.69%	48.28%	29.66%	145	3.06
16	Open Access publishing	26.90%	48.97%	20.00%	4.14%	145	2.01
17	Who to contact for your Open Access publishing needs	45.52%	40.00%	12.41%	2.07%	145	1.71

How strongly do you disagree or agree with the following statements with regard to the Helpline staff?

#	Question	Disagree	Somewhat disagree	Somewhat agree	Agree	Response	Average Value
1	Friendly	0.72%	-	7.91%	91.37%	139	3.90
2	Knowledgeable	2.88%	8.63%	25.90%	62.59%	139	3.48
3	Reliable	2.16%	5.04%	14.39%	78.42%	139	3.69
4	Responsive	1.44%	2.88%	15.11%	80.58%	139	3.75

How strongly do you disagree or agree with the following statements with regard to the library circulation staff?

#	Question	Disagree	Somewhat disagree	Somewhat agree	Agree	Response	Average Value
1	Friendly	-	2.38%	11.11%	86.51%	126	3.84
2	Knowledgeable	-	2.44%	16.26%	81.30%	123	3.79
3	Reliable	-	1.65%	8.26%	90.08%	121	3.88
4	Responsive	-	2.42%	9.68%	87.90%	124	3.85

How strongly do you disagree or agree with the following statements with regard to the library reference/research staff?

#	Question	Disagree	Somewhat disagree	Somewhat agree	Agree	Response	Average Value
1	Friendly	0.90%	1.80%	10.81%	86.49%	111	3.83
2	Knowledgeable	0.89%	4.46%	10.71%	83.93%	112	3.78
3	Reliable	-	1.79%	9.82%	88.39%	112	3.87
4	Responsive	-	3.60%	7.21%	89.19%	111	3.86

How strongly do you disagree or agree with the following statements with regard to the archives/special collections staff?

#	Question	Disagree	Somewhat disagree	Somewhat agree	Agree	Response	Average Value
1	Friendly	-	3.03%	6.06%	90.91%	66	3.88
2	Knowledgeable	1.54%	-	7.69%	90.77%	65	3.88
3	Reliable	-	-	6.35%	93.65%	63	3.94
4	Responsive	-	1.59%	6.35%	92.06%	63	3.90

How strongly do you disagree or agree with the following statements with regard to the User Services (Event support, classroom technology, and computer support) staff?

#	Question	Disagree	Somewhat disagree	Somewhat agree	Agree	Response	Average Value
1	Friendly	-	-	16.54%	83.46%	127	3.83
2	Knowledgeable	-	3.13%	14.06%	82.81%	128	3.80
3	Reliable	1.56%	3.13%	16.41%	78.91%	128	3.73
4	Responsive	0.78%	4.69%	17.97%	76.56%	128	3.70

How do you use the following tools, if at all?

#	Question	Do not use	Entirely academic use	Mostly academic use	Equally for academic and personal use	Mostly personal use	Entirely personal use	Response	Average Value
3	Citation management software (Refworks)	68.53%	19.58%	5.59%	4.90%	0.70%	0.70%	143	6.69
4	Cloud document storage (e.g. Box, Dropbox, Google Drive, OneDrive)	8.33%	8.33%	31.94%	46.53%	2.78%	2.08%	144	3.08
5	Data display/visualization (e.g. charts, graphs)	37.76%	24.48%	23.78%	11.89%	1.40%	0.70%	143	4.57
6	Data sets	50.35%	24.11%	17.02%	5.67%	2.13%	0.71%	141	5.40

Do you use the following tools for academic purposes?

#	Question	Yes	No	Response	Average Value
2	Instructor-organized use of computers in the classroom	60.28%	39.72%	141	0.60
5	Online quizzes	29.58%	70.42%	142	0.30
8	Technology-enhanced lectures	87.32%	12.68%	142	0.87
9	Technology-enhanced student presentations	84.51%	15.49%	142	0.85

How interested are you in learning more about the following?

#	Question	Not interested	Somewhat interested	Interested	Very interested	Response	Average Value
6	Technology in meeting spaces/classrooms	23.57%	36.43%	25.71%	14.29%	140	2.31
9	Summon (Discovery Search)	36.69%	38.13%	19.42%	5.76%	139	1.94
10	Library databases (e.g. JSTOR, EJC, Ebsco)	26.62%	39.57%	23.02%	10.79%	139	2.18
16	Web content tools (e.g. wikis, blogs, content management system)	29.08%	39.72%	20.57%	10.64%	141	2.13
17	Graphics software (e.g. Photoshop, Elements)	33.33%	29.79%	24.11%	12.77%	141	2.16
26	Finding and evaluating information for your scholarship	27.54%	31.16%	27.54%	13.77%	138	2.28

What year did you begin at Kenyon College?

#	Answer	Bar	Response	%
-99	Select		2	1.53%
2014	2014		4	3.05%
2013	2013		3	2.29%
2012	2012		3	2.29%
2011	2011		3	2.29%
2010	2010		2	1.53%
2009	2009		2	1.53%
2008	2008		3	2.29%
2007	2007		1	0.76%
2006	2006		3	2.29%
2005	2005		3	2.29%
2004	2004		6	4.58%
2003	2003		3	2.29%
2002	2002		3	2.29%
2001	2001		5	3.82%
2000	2000		7	5.34%
1999	1999		1	0.76%
1998	1998		6	4.58%
1997	1997		2	1.53%
1996	1996		0	0.00%
1995	1995		1	0.76%
1994	1994		1	0.76%
1993	1993		1	0.76%
1992	1992		2	1.53%
1991	1991		4	3.05%
1990	1990		5	3.82%
1989	1989		3	2.29%
1988	1988		3	2.29%
1987	1987		1	0.76%
1986	1986		2	1.53%
1985	1985		1	0.76%
1984	1984		4	3.05%
1983	1983		0	0.00%
1982	1982		0	0.00%
1981	1981		1	0.76%
1980	1980		1	0.76%
1979	1979		1	0.76%
1978	1978		0	0.00%
1977	1977		0	0.00%
1976	1976		0	0.00%
1975	1975		0	0.00%
1974	1974		0	0.00%
1973	1973		0	0.00%
1972	1972		0	0.00%
1971	1971		0	0.00%
1970	1970		0	0.00%
1969	1969		0	0.00%
1968	1968		0	0.00%
1967	1967		0	0.00%
1966	1966		0	0.00%
1965	1965		0	0.00%

Are you considered a full-time employee of Kenyon College for at least nine months of the current academic year?

#	Answer	Bar	Response	%
1	Yes		124	89.86%
0	No		14	10.14%
	Total		138	100.00%

Other (please specify)
Visting Assistant Professor
VAP
Visiting Assistant Professor
Dissertation Fellow
Professor Emerita

What is your rank?

#	Answer	Bar	Response	%
1	Instructor/Lecturer		8	5.93%
2	Assistant Professor		38	28.15%
3	Associate Professor		23	17.04%
4	Professor		55	40.74%
5	Other (please specify)		11	8.15%
	Total		135	100.00%

What is your tenure status?
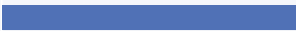
#	Answer	Bar	Response	%
1	Not on tenure track		35	26.12%
2	Tenure track, but not tenured		23	17.16%
3	Tenured		76	56.72%
	Total		134	100.00%

What is your primary academic division?

#	Answer	Bar	Response	%
10300	Fine Arts		21	15.33%
30100	Humanities		45	32.85%
40200	Natural Sciences		41	29.93%
50300	Social Sciences		26	18.98%
100100	Interdisciplinary		4	2.92%
	Total		137	100.00%

Self-Describe
Transgender Man (not either/or)!
why does this matter to LBIS in 2018?

What is your gender?

#	Answer	Bar	Response	%
1	Female		59	44.70%
2	Male		69	52.27%
3	Self-Describe		4	3.03%
4	Transgender		0	0.00%
	Total		132	100.00%
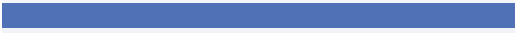
What is your age?

#	Answer	Bar	Response	%
23	24 or younger		0	0.00%
27.5	25-29		1	0.78%
32.5	30-34		22	17.19%
37.5	35-39		20	15.63%
42.5	40-44		8	6.25%
47.5	45-49		17	13.28%
52.5	50-54		21	16.41%
57.5	55-59		13	10.16%
62.5	60-64		15	11.72%
67.5	65-69		7	5.47%
72.5	70-74		4	3.13%
77.5	75 or older		0	0.00%
	Total		128	100.00%

What is your race? (Please check all that apply)

#	Answer	Bar	Response	%
1	RACE_W		127	102.42%
	Total		127	100.00%

Are you of Hispanic, Latino, or Spanish origin?

#	Answer	Bar	Response	%
1	Yes		13	10.32%
0	No		113	89.68%
	Total		126	100.00%

Do you have any additional comments or suggestions?

Text Entry
I always want to attend the technology workshops (video editing, etc.), but usually cannot schedule them. It might be nice to do one in which you ask people who is interested, and then set up a Doodle poll to catch that group, in particular, or perhaps set up a summer schedule and then release it early, so people can plan to be in town.
It would be helpful if user services was a bit more responsive about getting technology (computers, phones, etc) ordered and set up. I feel like they always forget my requests until I follow-up, and it prolongs the time it takes to get what I need.
I am troubled by the budget as it would prevent the purchase of new journal subscriptions.
I now realize I don't actually understand what Summon is. My concern about the direction of the library is simply the question of whether the stacks will still be available for perusal once the new library is constructed. I had heard that the plan was to store books so that they would have to be ordered from the circulation desk. I think this is detrimental to research, as it is really helpful to be able to scan shelves to see what materials are next to the ones initially sought and to scan through tables of content, etc.
My main complaint about technology support is that faculty are not given any priority. We asked to bring our computers over to the helpdesk. I feel that as employees with college-owned work computers, the assistance should be offered to us in a better way than for students having problems with their private computers. Our computer problems can affect our teaching and other work responsibilities. I would advocate for an "employee" or faculty helpline. I have also been disturbed by the policy of removing VHS tapes from the catalog -- this has been done to the detriment of our teaching curriculum and against the wishes and without consultation with the faculty who use the films.
The question about recommending LBIS technology services to a colleague was hard to answer because in almost every case there is no other option
I would appreciate occasional on-campus workshops in high end technology and software for audio and video use and production.
Interactions with student workers has some impact on my answers in this survey. Interactions are usually positive. I have found student workers to be friendly for the most part, but not always as knowledgeable as regular staff members.
Make surveys shorter, at least show the progress (how much more to finish)
I sincerely hope that the library's collection of books remains as robust and accessible in the new building as it is now. Even if physical books are perhaps of greatest value only to a few disciplines (e.g. History, English), they are as vital to those disciplines as labs are to the Natural Sciences and studio space is to Studio Art, and they should receive the same level of support.
This table has more than 10 rows. Click here to view all responses.