

(1.0)Does your campus have a written policy/code of conduct/acceptable or appropriate use policy for:

	no	no, under development	yes
campus e-mail accounts	[]	[]	[X]
campus-hosted individual/personal Web pages	[X]	[]	[]
fair use of copyrighted content (books, articles, etc.)?	[]	[]	[X]
student use of social networking sites (Facebook, Twitter, etc.)	[X]	[]	[]
students to record (audio/video) class lectures, presentations, and discussions	[X]	[]	[]

(2 0) D	Imatitudian	barra a amaalal			faa au ammal/kaum	computer use charge	
(Z.U)Does	vour institution	nave a special	combuter t	use/technology	ree or annual/term	i combuter use charde	e for all Students?

[X] no [] yes

if yes, total annual (full-time) student fee or charge for A/Y 2014-15 (in dollars)

\$[]

$(3.0) {\tt Does\ your\ institution\ } \textit{require\ or\ strongly\ } \textit{recommend\ } \texttt{computers\ or\ tablets\ for\ students?}$

	no	recommend	require
computers/laptops for all undergraduate students	[X]	[]	[]
computers/laptops for undergraduates in specific disciplines/academic programs	[X]	[]	[]
tablet devices (Android, Apple, or Microsoft-based tablets) for all students	[X]	[]	п
tablet devices for students in specific disciplines/academic programs	[X]	[]	[]

(4.0)As you think about institutional priorities for IT resources and services over the next three years, how do you rate the importance of the following IT issues? (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Assisting faculty integrate technology into instruction	П	[]	[]	[]	[]	[]	[X]
Migrating to Cloud computing	[]	[]	[]	[]	[]	[]	[X]
Financing the replacement of aging hardware/ software	П	[]	[]	[]	[]	П	[X]
Hiring/retaining qualified IT staff	П	[]	[]	[]	[]	[]	[X]
Implementing/ supporting mobile computing	П	[]	[]	[]	[]	[X]	[]
Providing adequate user support	[]	[]	[]	[]	[]	[]	[X]
Supporting online/ distance education courses and programs	[]	[X]	[]	[]	[]	П	[]
Upgrading/ replacing the campus network	П	[]	[]	[]	[]	[]	[X]
Upgrading/ replacing administrative IT/ ERP systems	[]	[]	[]	[]	[]	[]	[X]
Upgrading/ replacing the current campus Learning Mgmt. System (LMS)	[]	[]	[]	[]	[]	[X]	[]
Upgrading/ enhancing network and data security	[]	[]	[]	[]	[]	[]	[X]
Data analysis/ learning and managerial analytics	[]	[]	[]	[]	[]	[]	[X]
Digital content management	[]	[]	[]	[]	[X]	П	[]
Supporting/ managing BYOD	[]	[]	[]	[]	[]	[X]	[]

(Bring Your Own Device)							
Professional development for IT personnel (IT staff and senior IT officers)	[]	[]	[]	[]	[]	[]	[X]
Leveraging IT resources and services to advance the student success/ student completion priorities of my institution	[]	[]	[]	[]	t)	[]	[X]
Shared services/IT collaboration with other institutions	[]	[]	[]	[]	[]	[X]	[]
Using/leveraging social media as a resource for instruction	[X]	[]	[]	[]	[]	[]	[]
IT business continuity / IT disaster planning and recovery	[]	[]	[]	[]	[]	[]	[X]
(5.0)Has your institution	n established a s	pecific s <i>ingle pro</i> d	duct standard for any	of the following (i.e	e., your campus sup	ports only one prod	uct):
course / learning mana	gement system						
[] no [] Blackboard (including [] CampusCruiser [] Desire2Learn [] eCollege [] Instructure (Canvas) [] Jenzabar [X] Moodle [] Sakai [] other	Angel & WebCT)						
lecture capture system							
[X] no [] Desire2Learn [] Echo360 [] Kaltura [] Matterhorn [] Panopto							

[] Sonic Foundry (Mediasite)					
[] TechSmith (Camtasia) [] Tegrity					
[] Vbrick					
[] other					
(6.0)As of fall 2014, has your institution activated mobile a	pps (or mobile interfac	es) for campus resou	rces and services?		
[] no					
[X] yes					
[] planned for later this academic year (2014-15) [] currently under review					
[] currently under review					
current/anticipated Mobile App Provider:					
[] Blackboard					
[] CampusCruiser					
[] Campus Management					
[] Desire2Learn					
[] eCollege					
[] Ellucian/Datatel MOX					
[] Ellucian/SunGard Mobile Connection					
[] Instructure					
[] Jenzabar					
[] Kauli					
[] Moodlerooms					
[] Oracle					
[] uMobile					
[X] other					
(7.0)How would you rate the technology infrastructure at y	our institution? (1 = pc	por, 7 = excellent)			
1 2	3	4	5	6	7
computer networks and data [] [] communication	[]	[]	[]	[]	[X]
Communication					
telecommunications and phone system []	[]	[]	[X]	[]	[]
and phone system	.,	.,	r a	.,	.,

wireless networks [] [] [] [] [] []

user support services	[]	[]	[]	[]	[]	[]	[X]
online reference resources in the campus library/ library system	[]	[]	[]	[]	[]	[]	[X]
research computing	[]	[]	[X]	[]	[]	[]	[]
instructional computing	[]	[]	[]	[]	[]	[X]	[]
enterprise systems	[]	[]	[]	[]	[]	[]	[X]
web resources to support instruction	[]	[]	[]	[]	[X]	[]	[]
multimedia/ AV enabled classrooms	[]	[]	[]	[]	[]	[]	[X]
campus web site services/student portal	[]	[]	[]	[X]	[]	[]	[]
IT security (network attacks, secure data bases, identity mgmt., etc.)	[]	[]	[]	[]	[]	[X]	[]
disaster planning	[]	[]	[]	[]	[]	[X]	[]
IT training for faculty	[]	[]	[]	[]	[]	[]	[X]
IT training for students	[]	[]	[X]	[]	[]	[]	[]
data warehousing	[]	[]	[]	[]	[]	[X]	[]
digital dashboards/ ERP analytics	[]	[]	[]	[X]	[]	[]	[]
emergency communications / notification system(s)	[]	[]	[]	[]	[]	[X]	[]
cellular coverage across the campus	[]	[]	[]	[X]	[]	[]	[]

mobile apps/ services for students, faculty & staff	[]	[X]	[]	[]	[]	[]	[]
IT accessibility: IT resources and services for users with disabilities	[]	[]	[]	[X]	[]	[]	[]

(8.0)Over the past two decades, colleges and universities have made significant investments in information technology to enhance instruction and scholarship and to improve services and administrative operations. How would you rate the effectiveness of your institutions investment in technology resources and services on the following issues?

	1	2	3	4	5	6	7	n/a
Academic support services (including advising & retention efforts)	[]	[]	[]	[]	[]	[]	[X]	[]
Alumni activities/ engagement	[]	[]	[]	[]	[]	[]	[X]	[]
Administrative information systems and operations	[]	[]	[]	[]	[]	[]	[X]	[]
Data analysis and managerial analytics	[]	[]	[]	[]	[]	[X]	[]	[]
Development efforts	[]	[]	[]	[]	[]	[]	[X]	[]
Instructional support services for faculty	[]	[]	[]	[]	[]	[X]	[]	[]
Library resources and services	[]	[]	[]	[]	[]	[]	[X]	[]
On-campus teaching and instruction	[]	[]	[]	[]	[]	[X]	[]	[]
Online/distance education classes and programs	[]	Π	[]	[]	[]	[]	[]	[X]
Research and scholarship	[]	[]	[]	[]	[]	[]	[X]	[]

Student recruitment	[]	[]	[]	[]	[]	[X]	[]	[]
Student services	[]	[]	[]	[]	[]	[X]	[]	[]

(9.0)Does your campus/institution

	no	Vec
have a policy or program for rewarding courseware development or providing incentives for faculty to develop instructional software/courseware or instructional content?	[X]	yes
have a formal program to recognize and reward the use of information technology as part of the routine faculty review and promotion process?	[X]	[]
have a formal program to assess the impact of IT on instruction and learning outcomes?	[X]	[]
have a formal policy regarding ownership of Web- based curriculum resources and intellectual property developed by faculty?	[X]	[]
charge students for access to digital content (online reserve readings, course packets, recorded content, etc.)?	[X]	[]
inform/counsel students about privacy issues related to social networking sites (Facebook, LinkedIn, etc)?	[X]	[]
encourage the use of the Creative Commons license on digital works?	П	[X]
encourage faculty to use Open Source/OER instructional content for their courses?	[]	[X]
support faculty efforts to develop Open Source/OER instructional content for their courses?	[]	[X]
maintain a campus page on Facebook?	t)	[X]
have an institutional presence on YouTube?	П	[X]
have an institutional presence on iTunesU?	II.	[X]
maintain an institutional account on Twitter?	П	[X]

have a campus/department license for antiplagiarism software? (e.g., Plagiarism-Finder, Turnitin, SafeAssign)	II .	[X]
outsource various aspects of your online program activities (recruitment, course development, student services)	[X]	[]
support Single Sign On (SSO) access to campus services?	П	[X]

(10.0)Please indicate the degree to which you agree or disagree with the following statements.

	Strongly Disagree	Disagree	Agree	Strongly Agree
Faculty have unreasonable expectations about user support services.	[]	[X]	[]	[]
Technology has done much to improve instruction on my campus.	[]	[]	[X]	[]
We are experiencing major cost over-runs/unexpected costs in our ERP deployment activities.	[]	[X]	[]	[]
Cloud computing offers a viable strategy for key campus ERP applications.	[]	[]	[]	[X]
Cloud computing will play an increasingly important role in our campus ERP strategy.	[]	[]	[]	[X]
Cloud computing is an important part of our campus technology plan to reduce IT costs.	[]	[]	[]	[X]
Cloud computing services offer a level of data reliability and security that equals or exceeds the level of security and reliability we can provide with on-campus hosting.	[]	[]	[]	[X]
Given the exploding demand for network services, my campus should charge access fees for students who consume excess bandwidth more than 20Gb of bandwidth weekly	[X]	[]	[]	[]
eBook content will be an importance source for instructional resources in five years.	[]	[]	[X]	[]

Open Source textbooks/OER content will be an important source for instructional resources in five years.	[]	[]	[X]	[]
Lecture capture is an important part of our campus plan for developing and delivering instructional content.	[]	[X]	[]	[]
Mobile apps are an important part of our campus plan to enhance instructional resources and campus services.	11	[X]	[]	[]
MOOCs offer a viable academic model for the effective delivery of online instruction.	[X]	П	П	[]
MOOCs offer a viable business model for campuses to accrue new revenues from online courses.	[X]	[]	[]	[]
Outsourcing instructional services (course development, user support, etc.) offers a viable and effective strategy for many campuses to launch/expand online courses and programs.	[X]	[]	[]	[]
Outsourcing instructional services (course development, user support, etc.) offers a profitable strategy for many campuses to launch/expand online courses and programs.	[X]	[]	[]	[]
Senior administrators at my institution (president, provost, CFO, deans, others) view IT as a strategic resource that provides major benefits for my campus.	11	[]	[]	[X]

(11.0)Does your institution have a strategic plan for:

	no	currently preparing a plan	yes, we have a plan
Information technology	[]	[]	[X]
Instructional technology / instruction integration	[]	[]	[X]
Deploying course / learning management tools	11	[]	[X]
Online / distance education	[X]	[]	[]

Wireless networks	[]	[]	[X]
Network and data security	[]	[]	[X]
IT disaster recovery	[]	[]	[X]
Administrative systems / ERP upgrade / replacement	[]	[]	[X]
Digital content management	[]	[]	[X]
Data warehousing	[]	[]	[X]
Business intelligence/analytics	[]	[]	[X]
Open Source deployment and development	[]	[]	[X]
Lecture capture (audio and video)	[X]	[]	[]
Campus video management	[]	[X]	[]
Emergency communications / notification	[]	[]	[X]
Digital preservation / data archiving	[]	[X]	[]
	[]	[X]	[1]
Digital preservation / data archiving			
Digital preservation / data archiving Cloud computing	[]	[]	[X]
Digital preservation / data archiving Cloud computing Server virtualization Disability accessibility / compliance for	[]	[]	[X]
Digital preservation / data archiving Cloud computing Server virtualization Disability accessibility / compliance for web resources Email and document archiving to	() ()	[] []	[X]
Digital preservation / data archiving Cloud computing Server virtualization Disability accessibility / compliance for web resources Email and document archiving to address eDiscovery	11 11	(1)(1)(1)(1)	[X] [X]

[] past 12 months

$(12.0) When \ did \ your \ institution \ develop/last \ update \ the \ campus \ plan \ for \ the \ IT \ issues \ listed \ below?$ Overall campus IT plan [X] past 12 months [] 13-24 months ago [] more than 24 months ago IT security [X] past 12 months [] 13-24 months ago [] more than 24 months ago IT disaster recovery [X] past 12 months [] 13-24 months ago [] more than 24 months ago **Cloud computing** [] past 12 months [X] 13-24 months ago [] more than 24 months ago Mobile computing [X] past 12 months [] 13-24 months ago [] more than 24 months ago Identity and access management [X] past 12 months [] 13-24 months ago [] more than 24 months ago Disability accessibility / compliance

[] 13-24 months ago

[X] more than 24 months ago

(13.0)As you look at the future of computing on your campus, please indicate how important the following computing / information technology issues will be in the overall campus computing environment over the next 2-3 years. (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Assessing the benefits of existing investments in computing and technology resources	[]	[]	[]	[]	[]	[]	[X]
Clarifying goals and campus plans for technology resources	[]	[]	[]	[]	[]	[]	[X]
Providing incentives and rewards for faculty to support technology integration into the curriculum	[]	[]	t1	[]	[]	[]	[X]
Faculty concerns about the benefits of computing in the curriculum	[]	[]	[]	[]	[]	[]	[X]
Administrative concerns about the benefits of computing in the curriculum	[]	[]	[]	[]	[]	[X]	[]
Establishing/ maintaining campus-wide standards for hardware	[]	[]	[]	[]	[X]	[]	[]
Establishing/ maintaining campus-wide standards for software	[]	[]	[]	[]	[]	[X]	[]
Using technology resources to enhance our distance/online education program	[]	[X]	[]	[]	[]	[]	[]
Negotiating site licensing agreements with textbook publishers	[]	[]	[]	[]	[]	[]	[X]

Negotiating site licensing agreements with academic publishers	[]	[]	[]	[]	[]	[]	[X]
Sharing digital resources with other campuses/institutions	[]	[]	[]	[]	[]	[]	[X]
Developing/ updating campus policies for Web- based intellectual property	[]	[]	[]	[]	[]	[]	[X]
Helping our IT personnel stay current with new technologies	[]	[]	[]	[]	[]	[]	[X]
Retaining current IT personnel, given off-campus competition	[]	[]	[]	[]	[]	[]	[X]
Moving more of our user support services to the Web	[]	[]	[]	[]	[]	[]	[X]
Surveying students and faculty about IT issues and services	[]	[]	[]	[]	[]	[X]	[]
Assessing the return on investment for IT spending/ resources	[]	[]	[]	[]	[]	[]	[X]
Researching the total cost of ownership (TCO) for our IT purchases	[]	[]	[]	[]	[]	[]	[X]

(13.5)As you look at the future of computing on your campus, please indicate how important the following computing / information technology issues will be in the overall campus computing environment over the next 2-3 years. (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Migrating administrative ERP services to the Cloud	[]	[]	[]	[]	[]	[X]	[]
Using Open Source tools and applications	[]	[]	[]	[]	[]	[X]	[]

Promoting the use of Open Education Resource (OER) course materials	[]	[]	[]	[X]	[]	[]	[]
Managing/ distributing digital learning resources	[]	[]	[]	[]	[]	[]	[X]
Controlling/ restricting file sharing of commercial content (music, media, etc.)	[]	[]	[X]	[]	[]	[]	[]
Data warehousing	[]	[]	[]	[]	[]	[]	[X]
Storage management	[]	[]	[]	[]	[]	[]	[X]
Server consolidation	[]	[]	[]	[]	[]	[]	[X]
IT Business Continuity	[]	[]	[]	[]	[]	[]	[X]
ldentity Management	[]	[]	[]	[]	[]	[]	[X]
Business analytics / intelligence	[]	[]	[]	[]	[]	[]	[X]
Hosted applications/ Software as a Service (SaaS)	[]	[]	[]	[]	[]	[X]	[]
Providing mobile services (apps) for our ERP/ administrative systems	[]	[]	[X]	[]	[]	[]	[]
Providing mobile services (apps) for our LMS/learning mgmt. system	[]	[]	[]	[X]	[]	[]	[]
Managing campus video resources (lectures, presentations, etc.)	[]	[]	[]	[]	[]	[X]	[]
Implementing Federated Identity Management	[]	[]	[]	[]	[]	[]	[X]

Operating with a single student user profile for all institutional applications	[]	[X]	[]	[]	[]	[]	[]
Implementing new technology tools in our continuing ed and workforce development programs	[X]	[]	[]	[]	[]	[]	[]
Using social media to support student success initiatives	[]	[]	[]	[]	[X]	[]	[]

(14.1)As you think about the future of computing and information technology at your institution, please indicate how important you see the following items in the overall campus computing/information technology environment and IT policy and planning over the next 2-3 years.

Hardware (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Laptop/netbook computers	[]	[]	[]	[]	[]	[]	[X]
Smart phones	[]	[]	[]	[]	[]	[]	[X]
Tablet devices (iPads, etc.)	[]	[]	[]	[]	[]	[]	[X]

(14.2)As you think about the future of computing and information technology at your institution, please indicate how important you see the following items in the overall campus computing/information technology environment and IT policy and planning over the next 2-3 years.

Instructional Applications and Resources (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Developing instructional software	[]	[X]	[]	[]	[]	[]	[]
Using instructional software in classes	[]	[]	[]	[]	[]	[]	[X]
Using instructional software as a supplement to classes	[]	[]	[]	[]	[]	[]	[X]
Web-based tutorials	[]	[]	[]	[]	[X]	[]	[]

e-Books (e- textbooks)	[]	[]	[]	[]	[X]	[]	[]
Open Source/OER textbooks	[]	[]	[]	[]	[X]	[]	[]
Learning management systems	[]	[]	[]	[]	[]	[]	[X]
Online education	[]	[X]	[]	[]	[]	[]	[]
Online course evaluation	[]	[]	[]	[]	[]	[X]	[]
Classroom "clickers" / response systems	[]	[]	[]	[]	[X]	[]	[]
Student ePortfolios	[]	[]	[]	[X]	[]	[]	[]
Audio Lecture Capture	[]	[]	[]	[]	[X]	[]	[]
Video Lecture Capture	[]	[]	[]	[]	[]	[X]	[]

(14.3)As you think about the future of computing and information technology at your institution, please indicate how important you see the following items in the overall campus computing/information technology environment and IT policy and planning over the next 2-3 years.

User Support Services/Campus Services (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Online IT training	[]	[]	[]	[]	[]	[]	[X]
Online technical support	[]	П	[]	[]	[]	[]	[X]
Computer resale program	[]	[]	[X]	[]	[]	[]	[]
Alumni services via the campus Web site	[]	[]	[X]	[]	[]	[]	[]

(14.4)As you think about the future of computing and information technology at your institution, please indicate how important you see the following items in the overall campus computing/information technology environment and IT policy and planning over the next 2-3 years.

Internet/Web Issues & Resources

(1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Internet videoconferencing	[]	[]	[]	[]	[]	[]	[X]
Guest access on campus networks	[]	[]	[]	[]	[]	[]	[X]
LTI standards for developing apps	[]	[]	[]	[]	[]	[X]	[]
Data encryption	[]	[]	[]	[]	[]	[]	[X]
Content management systems	[]	[]	[]	[]	Π	[]	[X]
Wikis	[]	[X]	[]	[]	[]	[]	[]
Podcasting	[]	[]	[X]	[]	[]	[]	[]
Blogging	[]	[]	[]	[]	[X]	[]	[]
Web conferencing	[]	[]	[]	[]	[X]	[]	[]
Server virtualization	[]	[]	[]	[]	[]	[]	[X]
Desktop virtualization	[]	[]	[]	[]	[]	[]	[X]
Network virtualization	[]	[]	[]	[]	[]	[]	[X]

(14.5)As you think about the future of computing and information technology at your institution, please indicate how important you see the following items in the overall campus computing/information technology environment and IT policy and planning over the next 2-3 years.

Vendor Services/Outsourcing (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Outsourcing data back-up or data storage	[]	[]	[]	[X]	[]	[]	[]
Outsourcing ERP services	[]	[]	[]	[]	[]	[]	[X]

Outsourcing instructional technology services	[]	[X]	[]	[]	[]	[]	[]
Outsourcing user support	[]	[]	[X]	[]	[]	[]	[]
Outsourcing ResNet services	[]	[X]	[]	[]	[]	[]	[]
Outsourcing network services	[]	[X]	[]	[]	[]	[]	[]
Outsourcing eProcurement	[]	[]	[X]	[]	[]	[]	[]
Outsourcing campus portal	[X]	[]	[]	[]	[]	[]	[]
Outsourcing web hosting	[]	[]	[]	[]	[]	[]	[X]
Outsourcing video streaming	[]	[]	[]	[]	[]	[]	[X]
Outsourcing student email services	[]	[]	[]	[]	[]	[]	[X]
Outsourcing course development	[X]	[]	[]	[]	[]	[]	[]
Outsourcing online course delivery	[X]	[]	[]	[]	[]	[]	[]

(15.0)Colleges and universities typically provide a wide array of technology-based resources and services for students, faculty, and staff. Please review the list below: does your institution currently provide these resources and services?

	no	yes
public computer labs	[]	[X]
free (paper) printing services for students	[]	[X]
free (paper) printing services for students	11	[^]
3D printing for students	[X]	[]
email accounts for students	r)	D/A
(student@acmecollege.edu)	[]	[X]
email accounts for faculty, staff & administrators	[]	[X]
•	••	• •

email services for alumni (accounts or forwarding)	[X]	[]
computer resale programs	[]	[X]
on-site computer repair services for students	[X]	[]
ePortfolio services for students	[]	[X]
ePortfolio services for faculty and staff	[X]	[]
IT help desk services on evenings and weekends	[]	[X]
audio lecture capture	[]	[X]
video lecture capture	[]	[X]

(15.5)Colleges and universities typically provide a wide array of technology-based resources and services for students, faculty, and staff. Please review the list below: do you feel that your campus should provide these resources and services?

	Strongly Disagree	Disagree	Agree	Strongly Agree
public computer labs	[]	[X]	[]	[]
free (paper) printing services for students	[]	[]	[X]	[]
3D printing for students	[]	[]	[X]	[]
email accounts for students (student@acmecollege.edu)	[]	[]	[]	[X]
email accounts for faculty, staff & administrators	[]	[]	[]	[X]
email services for alumni (accounts or forwarding)	[]	[X]	[]	[]
computer resale programs	[]	[X]	[]	[]
on-site computer repair services for students	[]	[X]	[]	[]
ePortfolio services for students	[]	[]	[]	[X]

ePortfolio services for faculty and staff	[]	[X]	[]	[]	
IT help desk services on evenings and weekends	[]	[]	[]	[X]	
audio lecture capture	[]	[]	[]	[X]	
video lecture capture	[]	[]	[]	[X]	
(16.0)Did your budget for central IT services	s experience a mid-year cut duri	ng 2013-14?			
[X] no					
If yes, what percent (i.e., 5 means a five percent [0] %	cent mid-year budget cut)?				
[0]%					
(17.0)What is the total budget for central IT s \$ [295629]	services for A/Y 2014-15 (whole	numbers, no commas)?			
(18.0)Allocation of the IT/Central IT Services personnel and user support):	s Budget (estimated percentage:	s; numbers may not equal 100%	because of the overlap of categ	ories, such as	
hardware [9]%					
software					
[11]%					
personnel					
[72]%					
content licenses					
[0]%					
user support					
[1]%					
network service/support					
[7]%					
(19.0)Computing/IT expenditures as a percentage of other campus expenditures:					
Central IT services as a percentage of total	institutional <i>computina</i> /IT expe	nditures for 2014-15?			

total computing/IT expenditures as a percentage of the total institutional budget for 2014-15?
[2]%
1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-1-
(20.0)What is your best estimate of your institution's annual expenditures for software licensing and maintenance fees paid to vendors for software and
services for the following ERP, administrative, and instructional applications systems for A/Y 2013/2014?
Sol 1000 for the following Entry administrative, and monutous applications systems for 74 1 2010/2019:
Alumni/Advancement/Development
\$[35625]
Business Intelligence/Big Data analytics
\$[13200]
¥[, 0200]
CRM
\$[52866]
Finance/Accounting
\$[38998]
ePortfolio services
\$[3000]
\$[5000]
Grants and Research Management
Grants and Research Management
\$[]
Learning Management System
\$[]
···
Lecture capture and campus video management
\$[]
Library System Management
\$[]
Human Resources (Recruitment)
\$[17149]
o[1149]
Human Resources (HR Records and Payroll)
\$[38998]
Student Information System
\$[57733]
V[000]
(04.0)Compart analysis are larger than the state of the larger than the larger than the state of the larger than the larger th
(21.0)Current replacement cycle for institutionally-owned desktop & notebook computers (number of years):

[X]

[]

[]

[]

[]

student labs

faculty offices	[]	[]	[]	[X]	[]
administrative offices	[]	[]	[]	[X]	[]

(22.0)Does your institution have a financial plan to upgrade/enhance/replace the campus network (including wireless network?)

- [] no current plan/policy
- [] under discussion/development
- [X] currently funded network replacement / upgrade plan

(23.0)Many campuses find themselves facing shifting enrollments, changing financial resources, growing demand for IT services, and increasing IT expenditures. How is your campus addressing these issues?

	Doing This Already	Beginning in 2014 - 2015 Year	Reviewing for 2014 - 2015 Year	Decided Not To Do This
Charging fees to depts. and service units (e.g., networking, printing)	[]	[]	[]	[X]
Requiring a computer / IT fee for all students	[]	[]	[]	[X]
Regulating the amount of campus bandwidth students can consume	[]	[]	[]	[X]
Leasing rather than buying hardware	[X]	[]	[]	[]
Reducing hours in public access facilities	[]	[X]	[]	[]
Reducing services (e.g., less consulting, training)	[]	[]	[]	[X]
Phasing out public computer labs	[]	[]	[X]	[]
Reorganizing operations (e.g., combining units to coordinate staffing)	[X]	[]	[]	[]
Reducing staff	[]	[]	[]	[X]
Using info. technology (IT) to reduce instructional costs	[]	[]	п	[X]
Making greater use of student assistants to address user support needs	[X]	[]	[]	[]

Outsourcing computing / IT services	[X]	[]	[]	[]
Outsourcing student portal services	[]	[]	[]	[X]
Outsourcing user support / help desk services	[]	[]	[]	[X]
Outsourcing ERP services	[]	[]	[]	[X]
Outsourcing ResNet services	[]	[]	[]	[X]
Outsourcing student email services	[X]	[]	[]	[]
Delaying / deferring ERP deployment / replacement / upgrades	[]	[]	[]	[X]
Deferring / reducing use of consultants on IT projects	[]	[]	[]	[X]
Reviewing options for the campus standard Learning Mgmt System	[]	[]	[]	[X]
Migrating to Software as a Service/Cloud-based ERP applications	[X]	[]	[]	[]

(24.0)Compared to last year (2013-14), how do you expect this year's budget (2014-15) to change with regard to central computing/IT services overall, and to the institutional purchases of IT products and services?

1 = Reduced > 5%

2 = Reduced 4-5%

3 = Reduced 1-3%

4 = No Change

5 = Increased 1-3%

6 = Increased 4-5%

7 = Increased > 5%

	1	2	3	4	5	6	7
Total computing budget for central IT services	[]	[]	[]	[X]	[]	[]	[]
Computer purchases by academic departments	[]	[]	[]	[X]	[]	[]	[]
All institutional purchases of desktop / notebook computers	[]	[]	[]	[X]	[]	[]	[]

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Institutional support for public computer labs	[]	[]	[]	[X]	[]	[]	[]
Network servers	[]	[]	[]	[X]	[]	[]	[]
Server software & related products	[]	[]	[]	[X]	[]	[]	[]
Wireless networks	[]	[]	[]	[X]	[]	[]	[]
User training and support	[]	[]	[]	[X]	[]	[]	[]
Professional development for IT personnel	[]	[]	[]	[X]	[]	[]	[]
Campus portal services	[]	[]	[]	[X]	[]	[]	[]
ERP software and services	[]	[]	[]	[X]	[]	[]	[]
Cloud computing resources/services/migration	[]	[]	[]	[X]	[]	[]	[]
Mobile computing resources/services	[]	[]	[]	[X]	[]	[]	[]
External service providers	[]	[]	[]	[X]	[]	[]	[]
Security issues	[]	[]	[]	[X]	[]	[]	[]
Identity management	[]	[]	[]	[X]	[]	[]	[]
Consultants for IT projects and services	[]	[]	[]	[X]	[]	[]	[]
Data warehousing	[]	[]	[]	[X]	[]	[]	[]
CRM services / software	[]	[]	[]	[X]	[]	[]	[]
Supporting Open Source projects/ applications	[]	[]	[]	[X]	[]	[]	[]

Business Continuity	[]	[]	[]	[X]	[]	[]	[]		
Business Analytics / Business Intelligence products	[]	[]	[]	[X]	[]	Π	[]		
Emergency communication / notification services	[]	[]	[]	[X]	[]	[]	[]		
Media management (capture, cataloging, archiving, etc.)	[]	[]	[]	[X]	[]	[]	[]		
(25.0)As of September 201	14, will your instituti	on have operational	campus-wide (eme	rgency) notification	system?				
[] no (go to Question 28) [X] yes									
(26.0)As of September 201	14, will your institution	on use a third party	provider for notifica	ation software or ser	vices?				
[] no (go to Question 28) [X] yes									
(26.5)Please indicate the r	name of the compan	y that your campus	uses for notification	n services:					
[X] Blackboard Connect [] CampusCruiser [] E2Campus [] MIR3 [] 3n/Everbridge [] Rave [] SchoolMessenger [] Send Word Now [] Switfteach Networks [] Other									
(27.0)Over the past year (2	2013-14), did you act	tivate your notification	on service?						
[] no (go to Question 28) [X] yes									
(27.5)If yes, for what purp	oses did vou activat	e the notification sy	stem during the nas	st academic year? (n	lease check all that	annly)			

[X] emergency notification

[] student recruitment (contacting prospective students)
[X] severe weather alerts
[] student services (academic services for current students)
[] alumni contact/services

(28.0)Does your institution charge students for printing? (please check only one):

[X] no

[] other

- [] annual/term fee for all printing
- [] annual/term fee for a specific number of pages
- [] pay for use/individual charges
- [] other payment plan for printing services

(29.0)How important are the following issues in discussions about and planning for networking on your campus? (1 = Not Important, 7 = Very Important)

	1	2	3	4	5	6	7
Addressing the rapidly growing demand for network bandwith	[]	[]	[]	[]	[]	[]	[X]
Digital image libraries/archives	[]	[]	[]	[]	[]	[X]	[]
Video/rich media streaming	[]	[]	[]	[]	[]	[X]	[]
Large data sets and 3D modeling/ file sharing	[]	[]	[]	[]	[]	[X]	[]
Disaster recovery	[]	[]	[]	[]	[]	[]	[X]
Virtual private networks (VPN)	[]	[]	[]	[]	[]	[]	[X]
Network security	[]	[]	[]	[]	[]	[]	[X]
100Gb ethernet	[]	[]	[X]	[]	[]	[]	[]
Grid computing	[]	[X]	[]	[]	[]	[]	[]
Cloud computing	[]	[]	[]	[]	[]	[]	[X]
VoIP	[]	[]	[]	[]	[]	[]	[X]

Making campus networks accessible to Smart Phones	[]	[]	[]	[]	[]	[]	[X]
Quality of cellular coverage that commercial services provide for your campus	[]	[]	[]	[]	[]	[]	[X]
Guest access/ services on the campus network	[]	[]	[]	[]	[]	[X]	[]
Data Encryption	[]	[]	[]	[]	[]	[]	[X]
Replacement cycle for network infrastructure	[]	[]	[]	[]	[]	[]	[X]
Identity management	[]	[]	[]	[]	[]	[]	[X]
Bandwidth for Software as a Service/SaaS applications	[]	[]	[]	[]	[]	[]	[X]
Internet2	[X]	[]	[]	[]	[]	[]	[]
Net+ services from Internet2	[X]	[]	[]	[]	[]	[]	[]
Statenets/Statenet services	[]	[]	[]	[]	[]	[X]	[]
IT Disaster Communications Capacity	[]	[]	[]	[]	[]	[X]	[]
BYOD (Bring your own device) support	[]	[]	[]	[]	[]	[]	[X]
Collaborative agreements with other institutions and community agencies	[]	[]	[]	[]	[]	[]	[X]

(30.0)Is your institution reviewing or converting to Cloud Services for the following applications?

No	Under Review	Coverting to / Now using
----	--------------	--------------------------

Calendaring	[]	П	[X]		
Administrative computing/ERP services	[]	П	[X]		
CRM services	[]	[]	[X]		
Learning management/LMS services	[X]	[]	[]		
Research and HPC activities	[X]	[]	[]		
Storage/Archiving/Business continuity	[]	[X]	[]		
(31.0)Is your institution reviewing or con-	verting to an outsourced / hosted em	all solution?			
_					
	No	Under Review	Coverting to / Now using		
Students	[]	[]	[X]		
Faculty	[]	I)	[X]		
Provider					
[X] Google [] Microsoft [] Zimbra					
(31.5)Is your institution reviewing or con	verting to an outsourced / hosted "off	ice" application?			
[] no [] under review [X] converting to / now using					
Product					
[X] Google Apps/Docs for Education [] Microsoft Live @ EDU/Office 365 for Education					
(32.0)Looking ahead, what's the likelihood that your institution will migrate (or has already migrated to) to one or more Cloud/Software as a Service (SaaS) or Open Source ERP applications in five years, by fall 2018 (1 = Low, 7 = High)?					
Software as a Service (SaaS) Apps					

Collaboration Platforms/ Applications	[]	[]	[]	[]	[]	[]	[X]
Content Mangement System	[]	[]	[]	[]	[]	[]	[X]
Continuing Education Management Platform	[X]	[]	[]	[]	[]	[]	[]
Learning Management System	[]	[]	[]	[]	[X]	[]	[]
CRM Services	[]	[]	[]	[]	[]	[]	[X]
Development System	[X]	[]	[]	[]	[]	[]	[]
Financial System	[]	[]	[X]	[]	[]	[]	[]
ePortfolio System	[]	[]	[]	[]	[]	[]	[X]
Business Intelligence / Big Data Analytics	[]	[]	[]	[]	[]	[X]	[]
HR System	[X]	[]	[]	[]	[]	[]	[]
Lecture Capture	[]	[X]	[]	[]	[]	[]	[]
Video management	[]	[X]	[]	[]	[]	[]	[]
Student Information System	[]	[X]	[]	[]	[]	[]	[]
Research/Grants Management System	П	[X]	П	[]	[]	П	[]
Student ePortfolio System	[]	[]	[X]	[]	[]	[]	[]

Open Source ERP Apps

1 2 3 4 5 6 7

Collaboration Platforms/ Applications	[]	[X]	[]	[]	П	П	[]
Content Mangement System	[]	[]	[]	[]	[]	[]	[X]
Continuing Education Management Platform	[X]	[]	[]	[]	[]	[]	[]
Learning Management System	[]	[]	[]	[]	[]	[]	[X]
CRM Services	[X]	[]	[]	[]	[]	[]	[]
Development System	[X]	[]	[]	[]	[]	[]	[]
Financial System	[]	[X]	[]	[]	[]	[]	[]
ePortfolio System	[]	[X]	[]	[]	[]	[]	[]
Business Intelligence / Big Data Analytics	[]	[X]	[]	[]	[]	[]	[]
HR System	[]	[X]	[]	[]	[]	[]	[]
Lecture Capture	[]	[X]	[]	[]	[]	[]	[]
Video management	[]	[X]	[]	[]	[]	[]	[]
Student Information System	[]	[X]	[]	[]	[]	[]	[]
Research/Grants Management System	[X]	[]	[]	[]	[]	[]	[]
Student ePortfolio System	[]	[X]	[]	[]	[]	[]	[]

(33.0)Has your institution reorganized information services units within the past two years?

	no	yes
Central IT Services	[]	[X]

Libraries	[]	[X]
Telecommunications	[]	[X]
(34.0)Do you anticipate a reorganization of information	on convices units within the next two years?	
(34.0)Do you anticipate a reorganization of information	on services units within the next two years?	
	no	yes
Central IT Services	[]	[X]
Libraries	[]	[X]
Telecommunications	[]	[X]
(35.0)Does your institution have a chief information of	officer/chief technology officer (CIO/CTO)?	
[] no (go to #38)		
[] no, but currently under discussion (go to #38)		
[X] yes (go to #36)		
(36.0)What academic and operational units report (or	r will report) to the CIO/CTO?	
[X] academic computing		
[X] administrative computing		
[X] libraries		
[X] institutional research / analytics		
[X] media center / services		
[X] telecommunications		
[] distance / online education programs		
(37.0)Is the CIO (or senior institutional computing/IT	officer) a member of the president's cabinet/exec. con	nmittee?
[] no		
[X] yes		
(38.0)Does your campus have a chief learning/instru	ctional officer?	
[V] no		
[X] no [] yes		
Does your campus have a chief/senior office for onli	ine education?	

[X] no [] yes
[] yes
Does your campus have a chief/senior officer for innovation?
[X] no [] yes
[1]
(39.0)Does your institution have a board/trustee committee on computing/information technology
[] no
[] under discussion
[] to begin in A/Y 2014-15 [X] yes, current board committee on computing/IT issues
[A] yes, current board committee on companity in issues
(40.0)Which unit provides tech. support for most departmental computer labs:
[] individual department
[] central IT service unit
[X] both
(41.0)How does your institution deal with the "life cycle" issues affecting the institutional purchase (and upgrading / replacement) of desktop computers for faculty, classrooms, clusters, and labs?
[] Most institutional purchases of desktop systems are acquired through a special one-time allocation or appropriation. [] Although we generally purchase equipment on a one-time allocation, we are developing a budget mechanism (or budget planning model) to help us routinely "acquire and retire" new technology.
[X] We have a budget mechanism (or budget planning model) to help us routinely "acquire and retire" new technology.
(42.0)Which statement below best describes the way your campus manages the institutional presence and messaging on Facebook, Twitter, and other social media:
[X] Individual departments operate with great autonomy, as we do not have a set of institutional guidelines or policies for social media and we do not monitor the activities of individual departments and units (admissions, athletics, academic units, etc.)
[] A central office (president, provost, CIO, communications, etc.) monitors the activities of individual departments and units but we do not have broad institutional policies or guidelines for social media.
[] A central office (president, provost, CIO, communications, etc.) is responsible for setting the overall policies for and monitoring activities for individual departments and units.
(43.0)As you think about security issues at your institution, what security incidents did your campus experience in the past year (2013-14)?
Security incident in the past 12 months?
[X] Theft of a computer, phone, tablet, or thumb drive or other device containing confidential data files
[] Hack/attack on the campus network
[] Hack/attack on student/personnel/alumni data files
11 Hack/attack on administrative/financial files

- [] Hack/attack on research data files
- [] Other attack on institutional data files
- [] Identity management issues
- [] Major computer virus infestation
- [X] Major spyware infestation
- [] Student security "incident" related to social networking sites (e.g., Facebook, FourSquare)
- [] Exposure/loss of sensitive data in a distributed environment (i.e., dept server not managed by central IT unit)
- [] Intentional employee transgressions affecting IT security
- [] Data security, reliability, or integrity issues involving Cloud services

(43.5)How concerned are you about security issues for your institution for the coming year?

Security Concern for 2014-15 (1=Low, 7=High) 5 3 Theft of a computer, phone, tablet, or thumb drive or other device containing [] [] [] [] [] [] [X] confidential data Hack/attack on the [] [] [] [] [X] [] [] campus network Hack/attack on student/personnel/ [] [] [] [] [X] [] [] alumni data files Hack/attack on administrative/ [] [] [] [] [X] [] [] financial files Hack/attack on research data files [] [] [] [X] [] [] [] Other attack on institutional data [] [] [] [] [X] [] [] files Identity [] [] [] [] [X] [] [] management issues Major computer [X] [] [] [] [] [] [] virus infestation

Major spyware infestation	[]	[]	[]	[]	[]	[]	[X]
Student security "incident" related to social networking sites (e.g., Facebook, FourSquare)	[]	[X]	[]	[]	[]	[]	[]
Exposure/loss of sensitive data in a distributed environment (i.e., dept server not managed by central IT unit)	[]	[]	[]	[]	[X]	[]	[]
Intentional employee transgressions affecting IT security	[]	[]	[]	[]	[X]	[]	[]
Data security, reliability, or integrity issues involving Cloud services	[]	[]	[]	[]	Π	[]	[X]
(44.0)What was the tota [1667]	I <i>headcount</i> en	rollment on your can	npus as of May, 201	4?			
(45.0)What is your best 2014? (Please include s						ations on your cam	ous as of May,
(,	,	, ,	,	, ,		
Desktop/notebook com [1300]	puters						
(46.0)What is your best	estimate of the	proportion of individ	duals in your camp	us community who	have or own compute	ers:	
students who own desk	top computers						
students who own note	book computer	s					
[90] 76							
students who own sma	rtphones						
[72]%							
students who own table	ets						
[10]/0							
faculty who own deskto	op computers						
1 3 3 1 7/0							

faculty who own notebook computers
[80]%
1001/4
faculty who own smartphones
[44]%
faculty who own tablets
[46]%
(47.0)Total number of computer labs, clusters, and classrooms on your campus as of May, 2014?
[13]
[10]
(17 PM) and the second of the
(47.5)How many of these computer labs/clusters/classrooms are specifically dedicated for use by individual departments or units (e.g., writing program,
engineering, social science)?
[7]
(48.0)What proportion of the classrooms on your campus are multimedia or AV enabled (aufio/video capture, etc.)?
[97]%
10.1%
(49.0)What is your best estimate (percentage) of the operating systems now installed on institutionally-owned desktop/notebook computers and network
servers? (example: 25 pct use the Mac O/S, 35 pct use Windows 7, 5 pct use Linux).
Servers: (example: 23 pet use the mac 0/3, 33 pet use willums 7, 3 pet use Linux).
computers/clients:
Macintosh
[47]%
[47] 70
Windows 7
[50]\$
Windows 8
[1]%
[,],
Heiv
Unix
[1]%
Linux
[1]%
x y th
(49.5)What is your best estimate (percentage) of the operating systems now installed on institutionally-owned network servers:
(TOIO) THIRE TO JOHN DOOL COMMITTEE (PERCENTAGE) OF THE OPERATING SYSTEMS HOW INSTANCED OF HISTIALISM HOUSE HELDEN ACTIVE AS THE STANDARD FOR
Mac
Mac
Mac
Mac
Mac [1]%
Mac

Solaris/Open Solaris
[0]%
• •
Univ (new Coloria)
Unix (non-Solaris)
[35]%
Linux
[14]%
Novell
[0]%
(50.0)Total number (FTE) of IT help desk/technical support personnel (incl. departmental staff)?
[10] FTE
[TO] The
(51.0)Percentage of faculty who have an individual/personal Web page (for the person, not for a class):
[2]%
[2] %
(52.0)What percentage of your faculty have taught an online course (80 pct of content online) over the past two years?
full-time faculty
[0]%
part-time faculty
[0]%
(53.0)What is your best estimate of the proportion/percentage of classes that use the following info. tech. resources:
(,
LMS/course mgmt. tools for online course resources
[47]%
11.0
audio lecture capture
[0]%
video lecture conture
video lecture capture
[0]%
online video resources
[10]%
Open Source/OER curricular resources
[0]%
antiplagiarism software for written assignments
[10]%
[10]/0

"clickers"/classroom response system [2] %